

# Everyday Renewable Saver

Market Contract Details (with Renters Reward NSC18) - Residential - Energex



Electricity charges for the Energex distribution network are shown below.

Diamond Energy has one set of rates for each tariff. Generally, when you transfer to us, we will apply the single rate or time of use rates structure that corresponds with your underlying network tariff. If you would like to discuss your options, please contact us.

SINGLE RATE	RATE Incl. GST
Daily supply charge	1.1990 \$/day
All day rate	0.3406 \$/kWh

TIME OF USE (T53) <sup>1</sup>	RATE Incl. GST
Daily supply charge	1.1220 \$/day
Peak rate	0.5668 \$/kWh
4pm - 8pm business days	
Shoulder rate	0.2994 \$/kWh
7am - 4pm and 8pm - 10pm business days, 7am - 10pm weekends	
Off-peak rate	0.3080 \$/kWh
All other times	

CONTROLLED LOAD 1 (Tariff 31)	RATE Incl. GST
Daily charge	0.0110 \$/day
All usage	0.2112 \$/kWh
CONTROLLED LOAD 2 (Tariff 33)	RATE Incl. GST
Daily charge	0.0110 \$/day
All usage	0.2112 \$/kWh

Estimated yearly cost of **\$2,004** incl. GST for an average household using 4,600kWh/year on single rate or time of use tariff in the Energex network (or **\$2,341** incl. GST for an average household using 4,400kWh/year on single rate with controlled load). This is 3% below the reference price. A further 2% below the reference price with the Pay on Time conditional discount. With this conditional discount, the lowest possible price is **\$1,964** incl. GST (or **\$2,285** incl. GST with a controlled load). Your bill will differ based on usage.

SOLAR	RATE Incl. GST
Net Solar Consumption	0.1980 \$/kWh
Charged at 18c/kWh (excl. GST)	
Diamond Energy Standard Feed-in Rate	0.0520 \$/kWh
Offset of feed-in credits	0.0520 \$/kWh
Feed in Credits Rights Transfer	

## Save more with ongoing discounts

DISCOUNTS - applied to usage and supply charges	RATE
Pay on Time	2 %
Conditional, including email billing	
Thrive Referral Program	2 %
Additional 2% discount for each referred customer	per referred customer

GREENPOWER OPTIONS	RATE Incl. GST
100%	0.0550 \$/kWh
50%	0.0275 \$/kWh

Eligibility, hours of operation and controlled load/s are set by your Distributor. Estimated yearly cost of \$2,341.39 including GST for an average household using 4,400kWh/year on single rate with controlled load tariff in Energex network. This is 3% below the reference price.

<sup>1</sup> Controlled load 1 is applicable between 10pm-7am

<sup>2</sup> Controlled load 2 is applicable for 18 hours a day, outside of 4pm-8pm

Basic Plan Information containing key details of the plan are available on our website at [www.diamondenergy.com.au](http://www.diamondenergy.com.au) and will be provided upon request.

These are our rates for residential customers that have a residential classification by Energex. If we find that an alternative customer classification applies, the corresponding customer rates will apply.

Offer ID's: Single rate (DIA34675MRE7), Two rate: single rate with controlled load (DIA772761MRE1), Time of use (DIA773071MRE1) and Time of use with controlled load (DIA773203MRE1).

Full terms and conditions and Basic Plan Information are available at [www.diamondenergy.com.au](http://www.diamondenergy.com.au)

Effective from: 1/7/2024

Discounts  
available



# Everyday Renewable Saver

Ongoing agreement with ongoing benefits



## WHICH RATE APPLIES TO ME?

### SINGLE RATE

You will be charged the same rate for electricity you use at all times of the day.

### TIME OF USE

You will be charged different electricity rates depending on the time of day you are using electricity.

## SOLAR FEED-IN

Our Diamond Energy Standard Feed-in Rate is **5.2 cents/kWh** for solar-PV systems up to 10kW or as otherwise agreed.

## DISCOUNTS

Our discounts apply to the daily supply charge and usage rates. If you have solar, we will discount your charges but not reduce your solar feed in credits.

### PAY ON TIME

2% discount is conditional where full payment is received by the due date and you are receiving your bill via email (only). The pay on time discount may appear as a credit on your next bill.

### THRIVE REFERRAL REWARDS

For each customer / property you refer during your agreement with us, you receive additional Thrive Discounts on daily supply charge and usage rates of 2% (for each year they are with us). Your friend also receives \$35 (incl. GST) sign up credit. For details, visit our [Thr1ve® page](#).

## BILLING AND PAYMENTS

Billing is typically quarterly. If you have a smart meter, you can contact us to see if your meter can enable us to bill you monthly.

Payment options include electronic funds transfer (from bank account or credit card), BPay, by cheque, online via credit card or in person at any National Australia Bank branch.

You can also set up bill smoothing to help manage your budget by making weekly, fortnightly or monthly instalments.

## FEES (incl. GST)

Credit card payment processing fee	0.60%
Dishonoured payment fee (cheque)	\$20
Dishonoured payment fee (direct debit)	\$10
Late payment fee	\$15
Establishment fee	\$22

Other fees may apply including, meter special reads, meter installation, meter reconfiguration, re-energisation and de-energisation.

## VARIATIONS

We may vary the charges, discounts, solar feed-in rates and our [Terms and Conditions](#) from time to time. We will notify you prior to any changes.

## COOLING OFF PERIOD

A cooling off period of 10 days applies. You can cancel during this period without penalty by sending an email or giving us a call.

## CONCESSIONS

Concessions are available for eligible concession card holders (including health care, pension and DVA Gold Card). Please contact us if you haven't received an email about your concession.

## SMART METER DEPLOYMENT

Customers with legacy meters: we will contact to arrange a meter upgrade if your distributor advises that your electricity meter is due to be upgraded. More about smart meter deployment can be found [here](#).

**We deliver more electricity sourced from renewables to the grid than our customers consume**

#### GLOSSARY

**Daily supply charge:** a charge that applies for supplying electricity to your property for each day of the billing period, regardless of how much electricity you use.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage.

**Controlled load:** is an appliance connected to a separate circuit, normally a hot water system, slab heating or a pool pump, and is metered and runs on a timer set by your distributor.

**Distributor:** Your distributor is the company who owns all the poles and electricity wires, making it possible to deliver electricity to your home.

Effective from: 1/7/2024