

# Understand Your Invoice: Commercial Customers

## 1. Account name and address

The address for us to send any mail notices for the site.

## 2. Statement Summary

Account details including NMI (national meter identifier), Diamond Energy Account Number, the invoice number and the issued date of the invoice.

## 3. Recent account history

This is a summary of recent activity on the account since the last invoice was issued, including any amounts owing and amounts paid in the period.

A Current Balance of \$0 means that the account has been fully paid up to the issuing of this invoice.

## 4. Amount due

This is the amount to pay on the due date.

## 5. Contact information

Our contact details to help you with any billing, metering or tariff inquiries.

For issues with supply or power outage, contact the listed Distributor.

## 6. Power Failure & Faults

Contact details (24hr) for the Distributor if there is a power outage in site area.



**TAX INVOICE**  
DIAMOND ENERGY RETAIL PTY LTD ABN 22 145 381 915

**1 Business Name**  
PO Box 99  
HAPPY TOWN VIC 3210

**3 YOUR ELECTRICITY ACCOUNT**  
PREVIOUS ACCOUNT BALANCE

Previous Amount Due	\$25,409.08
Payment Received	\$25,409.08
Balance brought forward	\$0.00

**NEW CHARGES FOR 01-Apr-2023 TO 30-Apr-2023**

Energy	\$11,824.09
Environmental	\$3,864.44
Network	\$13,006.07
Market	\$317.64
Metering & Other	\$65.26
Adjustments	\$439.91
New Charges (Ex. GST)	\$29,517.41
GST	\$2,951.74
<b>New Charges Total</b>	<b>\$32,469.15</b>

**ACCOUNT DETAILS**

NMI 0123456789  
Account Number 2021000000  
Invoice Number 123456  
Bill Issue Date 16-May-2023

**AMOUNT DUE**

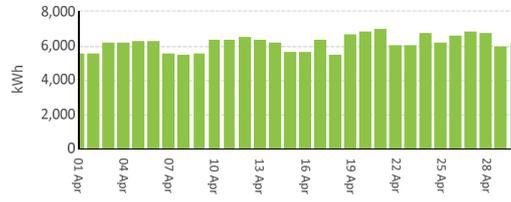
**\$32,469.15**

**DUE DATE**

**30-May-2023**

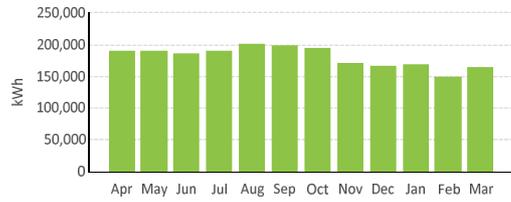
**DAILY USAGE SUMMARY**

Consumption (Green), Export (Orange)



**MONTHLY USAGE SUMMARY**

Consumption (Green), Export (Orange)



Total greenhouse emissions for this bill 196.84 tonnes  
Average daily usage 6,189.83 kWh

**How you can pay your bill**

**Electronic Funds Transfer**  
Customer Reference #: 2021000000  
Account Name: Diamond Energy Retail  
BSB: 083-170  
Account Number: 188075505

**Online via Credit Card**  
[www.diamondenergy.com.au](http://www.diamondenergy.com.au)  
Customer Reference #: 2021000000

**Internet Banking - BPAY**

**BPAY** Biller Code: 102467  
Ref: 2021000001

**How to contact us**

Phone 03 8521 7974  
Email [commercial@diamond-energy.com](mailto:commercial@diamond-energy.com)  
Website [www.diamondenergy.com.au](http://www.diamondenergy.com.au)  
Address 101 Greville St, Prahran VIC 3181  
For Faults and Emergencies  
Call your distributor AusNet Services (13 17 99)

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## 7. NMI

The National Meter Identifier (NMI) is the unique 10 or 11 meter identification reference to identify your electricity network connection point in Australia.

## 8. Supply Address

The site address of the property that the invoice is for.

## 9. Period

The date range covered by this invoice.

## 10. Loss Factors

The Distribution Loss Factor [DLF] and Transmission Loss Factor [TLF] (sometimes referred to as the Marginal Loss Factor [MLF]) that is attributable to the site during the billing period. The Net Loss Factor reflects the combined impact of the DLF and TLF (DLF x TLF). The energy rates are increased by this factor. Loss factors are regulated and periodically updated. Diamond Energy has no control over these loss factor rates.

## 11. Total consumption

Total usage on each meter register (kWh) for this billing period.

## 12. Energy

This shows the site energy usage and charges for the time periods specified in the site agreement. The time periods may be different depending on the State this site is in and specific to the agreement.

If the site has solar installed and the site meter has been configured, this section will include Export Energy which refers to energy sent back into the grid.

If the site agreement includes purchasing a specific percentage renewable electricity, it will also be shown in this section.

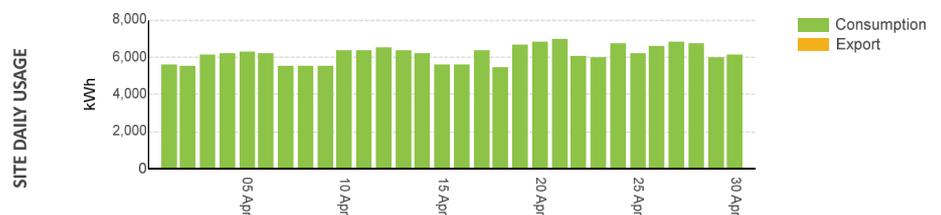
## SITE INVOICE (NMI 0123456789)

For supply at **HAPPY HAVEN RECREATION CENTRE, HAPPY TOWN, VIC, 3210**

Billing period 01-Apr-23 to 30-Apr-23 (30 days)

NMI DETAILS		USAGE SUMMARY	
Network Tariff		Avg Daily Usage	6,189.83 kWh
DLF	1.07460	Avg Daily Cost (Ex. GST)	\$969.25
MLF	0.99770	E1-250061830	185,694.76 kWh
Net Loss Factor	1.07213		
For Faults & Emergencies call Ausnet Services on 13 17 99			

CHARGE	QUANTITY	PRICE	LOSS FACTOR	AMOUNT (EX. GST)
<b>ENERGY</b>				
Import Energy	185,694.760 kWh	5.9391 c/kWh	1.0721	\$11,824.09
Export Energy	0.000 kWh	-0.1550 c/kWh	3	\$0.00
<b>ENVIRONMENTAL</b>				
LREC	185,694.760 kWh	0.0000 c/kWh	1.0746	\$0.00
SRES	185,694.760 kWh	0.7168 c/kWh	0	\$1,430.36
VEEC	185,694.760 kWh	1.2198 c/kWh	1.0746	\$2,434.08
<b>NETWORK</b>				
NSP76 Peak	60,555.870 kWh	5.3947 c/kWh	1.0746	\$3,266.81
NSP76 Shoulder	36,591.900 kWh	4.2610 c/kWh	0	\$1,559.18
NSP76 OffPeak	88,379.350 kWh	1.8095 c/kWh		\$1,599.22
NSP76 Service charge	30 Days	7,016.86 \$/pa		\$ 57 6.7 3
NSP76 Capacity	850.000 kVA	54.4700 \$/KVA/pa		\$3,858.28
NSP76 Critical peak demand	279.560 kVA	92.1100 \$/KVA/pa		\$2,145.85
<b>MARKET</b>				
AEMO Ancillary Fees	185,694.760 kWh	0.0600 c/kWh	1.0746	\$ 11 9.7 3
AEMO Market Fees	185,694.760 kWh	0.0991 c/kWh	0	\$ 19 7.7 5
AEMO FRC and ECA Fees	30 Days	0.540 c/day	1.0746	\$0.16
<b>METERING &amp; OTHER</b>				
Metering Charge (MP Service)	30 Days	485.36 \$/pa	1.0000	\$ 39.89
Metering Charge (MDA Service)	30 Days	263.64 \$/pa	0	\$ 21.67
Metering Charge (MC Service)	30 Days	45.00 \$/pa		\$3.70
TOTAL (EX. GST)				\$29,077.50
GST				\$2,907.75
<b>TOTAL</b>				<b>\$31,985.25</b>



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## 13. Environmental

Charges relate to the various legislated State and Federal government environment schemes. The schemes may differ depending on which State the site is in.

## 14. Network

Includes the site tariff and charges from the owner of the distribution network for delivering electricity to the site. It covers the cost of building, maintaining and operating the poles and wires. Network charges may vary between networks and different tariffs. These are regulated pass-through charges.

## 15. Market

These charges are passed through and represent your portion of the fees payable by us to the Australian Energy Market Operator, the manager of the National Electricity Market.

## 16. Metering & Other

The Metering Charge refers to the metering charges payable under the site agreement, either for metering arranged by Diamond Energy or directly under a direct agreement with a Metering Provider. In the case that direct agreement with a Metering Provider is in place, we administer this payment through the electricity invoice.

The Service to Property Charge (or Daily Supply Charge) is the charge as specified in the schedule which relates to the provision of our general account management services under the agreement.

## SITE INVOICE (NMI 0123456789)

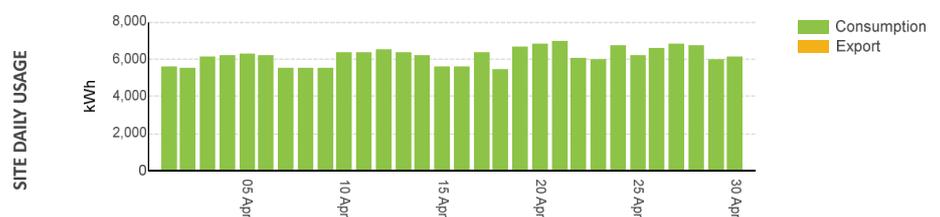
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For Faults & Emergencies call Ausnet Services on 13 17 99

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<b>NETWORK 14</b>				
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<b>MARKET 15</b>				
AEMO Ancillary Fees	185,694.760 kWh	0.0600 c/kWh	1.0746	\$ 11 9.7 3
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TOTAL (EX. GST)				\$29,077.50
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<b>TOTAL</b>				<b>\$31,985.25 17</b>



## 17. Total

The sum of all charges (including GST) for this billing period.