

MyAccount Quick Reference Guide

With MyAccount you can access information for each Account (supply address).

Selection	Information Available	Tips
Home	<ul style="list-style-type: none"> • Graph of Total Charges for previous bills issued • Graph of Usage and solar Export (if applicable) from previous bills • Summary data from your most recent bill • Pay Now option if you have an amount that is due 	Note, graphs start displaying information after you receive your first bill
Account	Account Details	You can update details on Contact Us page with a General Enquiry form
	Invoices	You can preview and download previous bills as PDF's
	Payment Transaction	
Sites	<ul style="list-style-type: none"> • More details of site, including NMI, Account commencement date, Next Scheduled Read Date (for meters that require periodic reading) • Contact details for Faults and Emergencies 	
Usage	<ul style="list-style-type: none"> • (Smart meter sites) - Usage and solar Export data by Month, Day or 30 minute period 	You can customise the timeframes and download into a spreadsheet
	<ul style="list-style-type: none"> • (Basic type meters – manually read quarterly) – Totals for a billing period 	Contact us to upgrade to a smart meter
Contact	Contact Us	
	Thrive	
	Moving or Adding a property	

Got more than one Account (supply address)?

You can select each Account (supply address) on each MyAccount page to see the applicable information for that Account.