MyAccount Quick Reference Guide

With MyAccount you can access information for each Account (supply address).

Selection	Information Available	Tips
Home	Graph of Total Charges for previous bills issued	
	Graph of Usage and solar Export (if applicable) from previous bills	Note, graphs start displaying information after you receive your first bill
	Summary data from your most recent bill	
	Pay Now option if you have an amount that is due	
Account Account Details	 Details we have relating to your Account with us, including address, Account Number, contact details and details of Secondary Contact (if applicable) 	You can update details on Contact Us page with a General Enquiry form
Invoices	Copies of previous bills	You can preview and download previous bills as PDF's
Payment Transaction	History of Total Amount Payable on each bill issued and payments (by date)	
Sites	 More details of site, including NMI, Account commencement date, Next Scheduled Read Date (for meters that require periodic reading) 	
	Contact details for Faults and Emergencies	
Usage	 (Smart meter sites) - Usage and solar Export data by Month, Day or 30 minute period 	You can customise the timeframes and download into a spreadsheet
	(Basic type meters – manually read quarterly) – Totals for a billing period	Contact us to upgrade to a smart meter
Contact Contact Us	 Various forms for enquiries, setting up instalment payment plans, updating payment details 	
Thrive	 Our referral program which provides 2% ongoing discounts for each friend who joins us plus \$35 sign up credit for your friend 	
Moving or Adding a property	 You can close out an Account as you move out, move with us or add a property 	

Got more than one Account (supply address)?

You can select each Account (supply address) on each MyAccount page to see the applicable information for that Account.