

Retail Supply Offer – Energex Distribution Zone

Residential - Energy Price Fact Sheet – QLD

Market Offer



EnergyMadeEasy References: DIA548216MR, DIA548214MR, DIA548217MR, DIA548215MR

Key terms

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| Offer availability | Offer also available to customers with eligible solar-PV systems. |
| Agreement term | Ongoing agreement with ongoing benefits. |
| Contract expiry details | This is an ongoing agreement which continues until you or we end it. |

| Energex - residential | | Unit | Excl. GST | Incl. GST |
|--|---|-------------|-----------|-----------|
| single-rate (tariff 11) | daily supply charge | cents/day | 124.50 | 136.95 |
| | all day usage rate | cents/kWh | 22.35 | 24.59 |
| time-of-use (tariff 12) | daily supply charge | cents/day | 134.90 | 148.39 |
| | peak usage rate (4pm-8pm weekdays) | cents/kWh | 28.37 | 31.21 |
| | shoulder usage rate (7am-4pm, 8pm-10pm weekdays, 7am-10pm weekends) | cents/kWh | 23.09 | 25.40 |
| | off-peak usage rate (all other times) | cents/kWh | 19.85 | 21.84 |
| controlled load 1 (tariff 31) | daily supply charge | cents/day | 3.98 | 4.38 |
| | controlled supply usage rate (generally available 10pm-7am) (super economy) | cents/kWh | 14.47 | 15.92 |
| controlled load 2 (tariff 33) | daily supply charge | cents/day | 3.98 | 4.38 |
| | controlled supply usage rate (generally available 18 hours/day) (economy) | cents/kWh | 18.61 | 20.47 |
| single/two rate demand | daily supply charge | cents/day | 124.50 | 136.95 |
| | all day usage rate | cents/kWh | 19.19 | 21.11 |
| | peak demand charge | \$/kW/month | 7.69 | 8.46 |
| smart controlled load (only available with single/two rate) | daily supply charge | cents/day | 3.98 | 4.38 |
| | all day usage | cents/kWh | 14.47 | 15.92 |

Eligibility and hours of operation of controlled load are as set by your Distributor.

Daily supply charge: a charge that applies for supplying electricity to your property for each day of the billing period, regardless of how much electricity you use.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage.

Conditional discounts

Terms and Conditions apply - visit our website or contact us.

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| Discount – Direct debit | 3% discount on daily supply charge and usage rates where full payment is made by automated direct debit. |
| Discount - Pay on time | 7% discount on daily supply charge and usage rates where you agree to receive invoices by email and full payment is received by an approved payment method by the due date. |
| Refer a friend | For each friend you refer during your agreement with us, you receive \$35 (including GST) referral credit and your friend also receives \$35 (including GST) sign up credit. There is no limit to the number of friends you can refer and therefore credits you can receive. |

Fees

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| Dishonoured payment fee | \$10 (including GST), may be applicable if payment is not honoured by your bank. |
| Additional fees | Other fees may apply including such items as meter special reads, meter installation, meter reconfiguration, energisation and de-energisation - visit our website or contact us. |

Solar Feed in Rate / Tariff

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| DE Standard Rate | Customers with eligible Solar-PV systems will receive 12 cents/kWh for all export electricity (net metered only) subject to change as per the relevant Terms & Conditions. DE Standard Rate applies to solar-PV systems up to 10kW or as otherwise agreed in writing by us. |
| Feed-in Tariff: Distributor Funded | Premises with QLD Solar Bonus Scheme approved Solar-PV systems installed prior to 30 th June 2013 may receive 44 cents/kWh where eligibility is maintained with scheme rules. The DE Standard Rate will also apply to increase feed in rate to 56 cents/kWh for eligible Qld Solar Bonus Scheme customers. |

Additional terms

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| Cooling Off Period | You may cancel this agreement at any time during the 10 business day cooling off period. |
| Terms and Conditions | Eligibility and availability criteria apply, including that this offer is only for residential customers who are located within the relevant distribution area with the appropriate network tariff(s) and metering installation and configuration. For full terms & conditions - visit our website or contact us. |
| Charges and Discounts May Vary | We may vary the Charges (including the amount and structure of any Charge), discounts and Feed-in Rates and terms and conditions from time to time consistent with the applicable Terms and Conditions. |
| Method of Payment | You can choose to pay invoices by any of our payment options. |

GreenPower options

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| Diamond Pure Plus | You can choose to purchase 100%, 50% or 20% of your metered electricity consumption as Diamond Pure Plus - GreenPower accredited renewable energy - visit our website or contact us. |
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Energy Made Easy is an Australian Government website where you can compare energy offers - visit Energy Made Easy at www.energymadeeasy.gov.au.