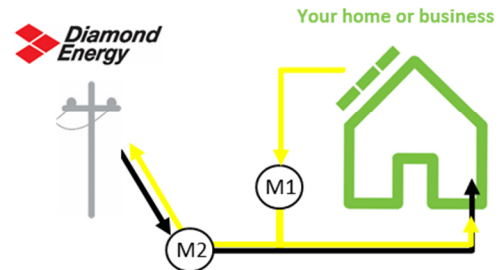


Solar Express allows you to use solar electricity from your roof and save!

How does Solar Express work?

- 1) Upgrade to Diamond Energy as your electricity retailer.
- 2) Use electricity from the solar system at a discount to grid electricity through Meter 1 (M1).
- 3) Electricity generated from the solar system that you don't use is sent into the grid through Meter 2 (M2) at no charge to you.
- 4) Any additional electricity from the grid is supplied by Diamond Energy.



Introducing Diamond Energy & Solar Express

Diamond Energy sources electricity from the rooftops of thousands of solar customers across the country.

We are an electricity retailer passionate about renewable energy with an Australian based team, offering great customer service and competitive rates.

Diamond Energy Solar Express ("Solar Express") is a unique offering, incorporating the charge for the solar electricity you use ("Net Solar Consumption Charge") with our competitive electricity offer into a single monthly bill.

How will I benefit from Solar Express?

- ✓ you get to utilise a quality solar system at no upfront cost;
- ✓ you save by sourcing a significant proportion of your electricity from sunshine at a discount to grid electricity;
- ✓ you receive the same competitive rates that all of our customers receive for grid electricity - including those with solar;
- ✓ you can receive our pay on time and direct debit discount for daily supply and grid electricity charges; and
- ✓ you can enjoy the simplicity of a single monthly bill.

How do I qualify for Solar Express?

- you must have an agreement with the owner of the solar system on your roof;
- you must have a suitable generation and grid meter installed to facilitate billing of the Net Solar Consumption Charge;
- you must fill in an online sign up application or a Retail Supply Agreement with Diamond Energy; and
- you must accept email billing and Direct Debit payment method.

How do I get the most out of Solar Express?

Just use more of your total electricity requirements when the sun is shining. Simple examples include: operating your pool pump; washing machine, air-conditioner, and/or dishwasher on sunny days. For more practical ideas on how to get the most out of solar – see Smart Energy Tips on our website.

How will my bill appear?

We send you an electricity bill including:

1. charges for electricity used from the solar system;
2. charges for additional electricity you use from the grid; and
3. feed-in credits for exported electricity, along with this amount deducted from each bill.

How long am I able to stay on Solar Express?

You can enjoy the benefits of Solar Express while you continue to be our customer at the Supply Address for the term of the agreement with the owner of the solar system.

What happens if I leave Diamond Energy?

We would be sad to see you go! But you can choose to leave us at any time and no longer receive the benefits of Solar Express.

If you leave us within any Minimum Supply Period that may be included in your Agreement, a termination fee of \$22 (incl. GST) may apply.

What if there is a problem with the solar system?

If you believe there may be a problem with the solar system contact the owner of the solar system.

Additional Terms and Conditions

Yes, along with our Small Customer Terms and Conditions, the following terms also apply:

- customers must qualify for Solar Express as stated herein. If customer does not qualify, Diamond Energy's standard market offer will apply;
- unless approved in writing by us, Solar Express does not apply in conjunction with any other promotional offers, non-standard offers or special feed-in credit offers;
- we may apply other fees and charges to your bill as applicable per your agreement with the solar system owner;
- we may modify, withdraw or discontinue this offer at any time without notice, including varying the Charges and notify you of any such change consistent with the Terms & Conditions; and
- these terms and conditions form part of your Agreement with us with exceptions only where approved by Diamond Energy in writing beforehand.

Issued: June 2017