

These Diamond Energy Referral Offer ("Referral Offer") terms and conditions apply and form part of your Agreement with us if you are (i) a new customer ("New Customer") referred to us by an existing Diamond Energy account holder ("Referrer"); or (ii) if you are a Referrer.

1 Eligibility Criteria – Referral Offer

- 1.1 Unless otherwise agreed to by Diamond Energy in writing, to be eligible for Referral Offer, a New Customer must:
 - (i) be a new residential or small business customer; and
 - (ii) not have previously received any products or services from us; and
 - (iii) fill in their details and confirm to enter into an Agreement with us through our online sign-up application on our website, including "Referral" and name of the Referrer in the promotional code field.
- 1.2 Unless otherwise agreed to by Diamond Energy in writing, to be eligible for Referral Offer, a Referrer must:
 - (i) be the Account Representative or Secondary Representative of an existing account with us;
 - (ii) have made payment and we must have received and cleared the full amount payable on the latest issued Invoice by the Due Date;
 - (iii) not be an employee, agent, contractor or marketer of a contracted Diamond Energy sales channel or referral agent; and
 - (iv) not represent themselves as an agent, representative or marketer of Diamond Energy.
- 1.3 At Diamond Energy's sole discretion, we may deem that New Customer and Referrer are not eligible to receive Referral Offer if:
 - (i) any eligibility criteria are not met;
 - (ii) we are unable to confirm eligibility of New Customer or Referrer based on the information available to us;
 - (iii) any of the information required by us is not provided or is incomplete;
 - (iv) we identify similarities in name, address, phone number and/or credit card details of New Customer with an existing customer; or
 - (v) we deem that the New Customer application is not in accordance with these terms and conditions.
- 1.4 Where we have deemed that New Customer and Referrer are not eligible for Referral Offer, any sign-up or referral credit(s) will be void.
- 1.5 Unless approved in writing by us, Referral Offer does not apply in conjunction with any other promotional offers, non-standard offers, special feed-in credit offers, or any offer whereby we pay a commission or contribution to a third party for the introduction or sign-up.
- 1.6 This offer commences on 20th February 2015 and any New Customer applications prior to this date will not be eligible for Referral Offer.

2 Application of sign-up and referral credits

- 2.1 Where all applicable eligibility criteria are met and upon the completion of New Customer transferring to us, we will:
 - (i) waive the standard Establishment Fee to New Customer account;
 - (ii) assign \$35 (including GST) sign-up credit to New Customer account; and
 - (iii) assign \$35 (including GST) referral credit to the Referrer account for each New Customer that has completed transferring to us.
- 2.2 Where we nominate an alternative sign-up credit or alternative referral credit, the eligibility criteria and terms of Referral Offer herein apply.
- 2.3 Where we are notified of the intention of a New Customer or a Referrer to transfer to another electricity retailer, any sign-up or referral credit(s) not yet invoiced are immediately void.

3 General

- 3.1 Diamond Energy may modify, withdraw or discontinue Referral Offer at any time without notice.

Contact Details

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