

Medical Practitioner Notification of Life Support Equipment Requirements

Please mark boxes as appropriate, and return to -								
Email - cust	Email - custserve@energex.com.au Post - Energex Limited, GPO Box 1461 Brisbane, Qld 4001 Fax - (07) 3025 8301							
Section 1 Patient Details								
Life Support recipient			Electricity Account holder					
Contact telephone numbers								
Unit No.	Street No.	Street Name						
Suburb	Postcode							
Section 2 Medical Practitioner Details (name, address and provider number - please stamp or print)								

Section 3 Add Life Support									
Certification of Life Support Equipment Use									
I certify that			who resides at the above address, is using the following device -						
	Oxygen Concentrator		Intermittent Peritoneal Dialysis Machine		Kidney Dialysis Machine				
	CPAP Respirator		Crigler Najjar Syndrome Phototherapy Equipment		Ventilator For Life Support				
Other (please provide details below)									

Signature

Date /

1

Privacy Notice: The Energex Group of companies (Energex) collects personal information from our customers to enable the connection and supply of electricity and the provision of other services as part of our business activities. For customers who wish to register for our prioritycare Program, we collect sensitive information (as defined in the *Privacy Act 1988* (Cth)), being health information of the individual. This may be collected from the individual themselves or via their electricity retailer or medical practitioner. Sensitive information is reasonably necessary for, and directly related to, the provision of the prioritycare Program. By registering for the prioritycare Program, the patient consents to the use and disclosure of their sensitive information for services provided under and directly relating to the prioritycare Program and to address any query, feedback or complaint that they may raise with us or their electricity retailer. We manage personal information and sensitive information in accordance with the Australian Privacy Principles (APPs) contained in the *Privacy Act 1988* (Cth). If this information is not collected, we may be prevented or delayed from supplying our services to the patient.

If the patient's situation changes and they no longer wish to be registered for the prioritycare Program, they should contact us on 13 12 53 or advise their electricity retailer. Our Privacy Policy sets out how individuals may access and seek correction of their personal information, including sensitive information, or lodge a complaint if they believe we have not adhered to the APPs. For a copy of our Privacy Policy, please contact us on 13 12 53 or visit energex.com.au.