

## Residential Customer Energy Price Fact Sheet – QLD

EME Codes: DIA922568SR, DIA922569SR

### Retail Supply Offer – Energex – Standing Offer

The Charges provided in this **Standing Contract** are our single-rate, two-rate (with controlled load) & time-of-use offers for residential electricity customers in the relevant distribution area, on the applicable network tariff and metering configuration.

Energex – residential, standing offers		Unit	Excl. GST	Incl. GST
single-rate (tariff 11)	daily supply charge	cents/day	105.51	116.06
	all day usage rate	cents/kWh	22.65	24.92
time-of-use (tariff 12)	daily supply charge	cents/day	134.90	148.39
	peak usage rate (4pm-8pm weekdays)	cents/kWh	28.37	31.21
	shoulder usage rate (7am-4pm, 8pm-10pm weekdays, 7am-10pm weekends)	cents/kWh	23.09	25.40
	off-peak usage rate (all other times)	cents/kWh	19.85	21.84
controlled load 1 (tariff 31)	daily supply charge	cents/day	2.72	2.99
	controlled supply usage rate (generally available 10pm-7am) (super economy)	cents/kWh	15.58	17.14
controlled load 2 (tariff 33)	daily supply charge	cents/day	2.72	2.99
	controlled supply usage rate (generally available 18 hours/day) (economy)	cents/kWh	18.95	20.85

Controlled Load eligibility and hours of operation are as set by your Distributor.

**Daily supply charge:** a charge that applies for supplying electricity to your property for each day of the billing period, regardless of how much electricity you use.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage.

### Important Information

#### Key Terms

Cooling Off Period	Not applicable
Terms and Conditions	Eligibility and availability criteria apply, including that this offer is only for residential customers who are located within the relevant distribution area with the appropriate network tariff(s) and metering installation and configuration. For full terms & conditions - visit our website or contact us.
Agreement Term	No contract term. This agreement continues on a rolling monthly or quarterly basis as per the bill frequency.
Charges and Discounts May Vary	We may vary the Charges (including the amount and structure of any Charge), discounts and Feed-in Rates from time to time by notifying you consistent with the Terms & Conditions.

#### Fees

Dishonoured payment fee	\$10 (including GST), may be applicable if payment is not honoured by your bank.
Additional fees	Other fees may apply including such items as meter special reads, meter installation, meter reconfiguration, energisation and de-energisation - visit our website or contact us.