

	Electricity Charges	Unit	Incl. GST	Discounts Available
Single rate	Daily supply charge	c/day	114.38	✓
	All day rate first 340 kWh per calendar month	c/kWh	32.49	✓
	All day rate balance kWh per calendar month	c/kWh	32.49	✓
Time of use (T72)	Daily supply charge	c/day	114.38	✓
	Peak rate (3pm-9pm everyday)	c/kWh	39.22	✓
	Off-peak rate (all other times)	c/kWh	27.07	✓
Controlled load <sup>1</sup> (if applicable)	All usage	c/kWh	26.37	✓

Solar feed-in	Diamond Energy Standard Feed-in Rate - 5.2c/kWh		
	Premium Feed-in Rate (PFIT) - 65.2c/kWh (Includes 60c/kWh plus Diamond Energy Standard Feed-in Rate 5.2c/kWh)		

Ongoing discounts	Pay on Time - 2% Conditional, including email billing		
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GreenPower options	<div> <div>100% at 5.50c/kWh</div> <div> </div> <div>50% at 2.75c/kWh</div> </div>		
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Thr1ve® Referral Program	Thrive Discounts - 2% for each referred customer		
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Estimated yearly cost of \$1,718 including GST for an average household using 4,000kWh/year on single rate tariff in Jemena network. This is equal to the reference price in Jemena region.

You can save more with our ongoing Pay on Time and Thrive Referral discounts.

<sup>1</sup> Eligibility and hours of operation of controlled load are as set by your Distributor.

Energy Fact Sheet containing key details of the plan are available on our website at [www.diamondenergy.com.au](http://www.diamondenergy.com.au) and will be provided on request.

These are our rates for residential customers that have a residential classification by Jemena. If we find that an alternative customer classification applies, the corresponding customer rates will apply.

Offer ID's: Single rate (DIA484583MR), Two rate: single rate with controlled load (DIA484584MR), Time of use (DIA484564MR) and Time of use with controlled load (DIA485026MR).

## Ongoing agreement with ongoing benefits

### Which rate applies to me?

**Single rate:** You will be charged the same rate for electricity you use at all times of the day.

**Time of use:** You will be charged different electricity rates depending on the time of day you are using electricity. You can opt-out of TOU by giving us notice.

Generally, when you transfer to us, we will apply the single rate or time of use rates structure that corresponds with your underlying network tariff. If you would like to discuss your options, please contact us.

### Solar feed-in

Diamond Energy Standard Feed-in Rate is **5.2 cents/kWh** for solar-PV systems up to 10kW or as otherwise agreed.

PFiT sites: If you are eligible to receive the Premium Feed-in Tariff of **65.2 cents/kWh**, we will provide **65.2 cents/kWh** (which includes Diamond Energy Standard Feed-in Rate of 5.2 cents/kWh). The PFiT Scheme is closed to new customers and will end in November 2024.

### Discounts

Our discounts are ongoing and apply to daily supply charge and usage rates, only. If you have solar, we will discount your charges but not reduce solar feed in credits.

**Pay on Time:** 2% discount where you agree to receive invoices by email and full payment is received by the due date. The Pay on Time discount may appear as a credit on your next bill.

Our maximum discount (including Pay on Time and Thrive Discounts) is 100% of your charges.

### Thr1ve® Referral Rewards

For each customer / property you refer during your agreement with us, you receive additional Thrive Discounts on daily supply charge and usage rates of 2% (for each year they are with us). Your friend also receives \$35 (incl. GST) sign up credit. For details, visit our Thr1ve® page.

### Billing and payments

Billing is typically quarterly. If you have a smart meter, you can contact us to see if your meter can enable us to bill you monthly.

Payment options include electronic funds transfer (from bank account or credit card), BPay, by cheque, online via credit card or in person at any National Australia Bank branch.

You can also set up bill smoothing to help manage your budget by making weekly, fortnightly or monthly instalments.

### Fees (incl. GST)

Credit card payment processing fee	0.60%
Dishonoured payment fee (cheque)	\$20
Dishonoured payment fee (direct debit)	\$10
Establishment fee	\$22

Other fees may apply including meter special reads, meter installation, meter reconfiguration, energisation and de-energisation.

### Variations

Electricity Charges may be increased on the day that is one month after network tariff prices change.

We may vary the Solar feed-in rates, discounts and other charges from time to time and notify you in accordance with our [Terms and Conditions](#) and the applicable regulations.

### Cooling off period

A cooling off period of 10 days applies. You can cancel during this period without penalty by sending an email or giving us a call.

### Concessions

Concessions are available for eligible concession card holders (including health care, pension and DVA Gold Card). Please contact us if you haven't received an email about your concession.

#### Glossary:

**Daily supply charge:** a charge that applies for supplying electricity to your property for each day of the billing period, regardless of how much electricity you use.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage.

**Controlled load:** is an appliance connected to a separate circuit, normally a hot water system, slab heating or a pool pump, and is metered and runs on a timer set by your Distributor.

**Distributor:** Your Distributor is the company who owns all the poles and electricity wires, making it possible to deliver electricity to your home.