

# Everyday Renewable Saver

## Market Contract Details - Residential - Energex



Electricity charges for the Energex distribution network applicable from 1 July 2025 are shown below.

Diamond Energy has one set of rates for each type of tariff. Generally, when you transfer to us, we will apply the rate structure for the single rate or time of use tariff that corresponds with your underlying network tariff. If you would like to discuss your options, please contact us.

The following rates apply for a customer for whom the electricity is principally for personal, household or domestic use and where prices either include or do not include a controlled load tariff.

SINGLE RATE	RATE Incl. GST
Daily supply charge	1.2590 \$/day
All day rate	0.3520 \$/kWh

  

TIME OF USE (T53) <sup>1</sup>	RATE Incl. GST
Daily supply charge	1.1572 \$/day
Peak rate	0.5979 \$/kWh
4pm - 8pm business days	
Shoulder rate	0.3090\$/kWh
7am - 4pm and 8pm - 10pm business days, 7am - 10pm weekends	
Off-peak rate	0.3135 \$/kWh
All other times	

  

CONTROLLED LOAD 1 (Tariff 31)	RATE Incl. GST
Daily charge	0.0050 \$/day
All usage	0.1801 \$/kWh

  

CONTROLLED LOAD 2 (Tariff 33)	RATE Incl. GST
Daily charge	0.0050 \$/day
All usage	0.1801 \$/kWh

Discounts available



Based on our electricity prices effective from 1 July 2025, a representative residential customer (without a controlled load) using 4,600 kWh/year on the single rate or time of use tariff in the Energex network would pay an annual amount that is 3% below the Reference Price\*. A representative residential customer (with a controlled load) who consumes 4,400 kWh/year on the single rate or time of use tariff in the Energex network and has a controlled load that consumes 1,900 kWh/year on the controlled load rate would pay an annual amount that is 3% below the Reference Price.

With our Pay on Time Discount of 2%, if you pay on time and receive bills by email, you will be a further 2% below the Reference Price. So, with the Pay on Time conditional discount of 2%, available if you pay on time and receive bills by email, and based on a representative residential customer (without a controlled load) using 4,600 kWh/year on the single rate or time of use tariff in the Energex network, the lowest possible annual price is **\$2,037** incl. GST.

With the Pay on Time conditional discount of 2%, available if you pay on time and receive bills by email, and based on a representative residential customer (with a controlled load) using 4,400 kWh/year on the **single rate tariff** and with a controlled load of 1,900 kWh/year on the controlled load rate in the Energex network, the lowest possible annual price is **\$2,305** incl. GST.

With the Pay on Time conditional discount of 2%, available if you pay on time and receive bills by email, and based on a representative residential customer (with a controlled load) using 4,400 kWh/year on the **time of use tariff** and with a controlled load of 1,900 kWh/year on the controlled load rate in the Energex network, the lowest possible annual price is **\$2,303** incl. GST. The actual amount you pay each year on your electricity bill will differ to the Reference Price and will be based on your usage.

SOLAR	RATE
Diamond Energy Standard Feed-in Rate	0.0300 \$/kWh

DISCOUNTS - applied to usage and supply charges	RATE
Pay on Time	2 %
Conditional, on paying on time and receiving bills by email	

GREENPOWER OPTIONS	RATE Incl. GST
100%	0.055 \$/kWh
50%	0.0275 \$/kWh

Eligibility, hours of operation and controlled load/s are set by your Distributor.

1 Controlled load 1 is applicable between 10pm-7am

2 Controlled load 2 is applicable for 18 hours a day, outside of 4pm-8pm

Basic Plan Information containing key details of the plan are available on our website at [www.diamondenergy.com.au](http://www.diamondenergy.com.au) and will be provided upon request.

These are our rates for residential customers that have a residential classification by Energex. If we find that an alternative customer classification applies, the corresponding customer rates will apply. Offer ID's: Single rate (DIA786889MRE3), Two rate: single rate with controlled load (DIA933697MRE1,DIA786911MRE3,DIA933698MRE1) Time of use (DIA786877MRE3) and Time of use with controlled load (DIA786943MRE3,DIA933695MRE1,DIA933694MRE1).

Full terms and conditions and Basic Plan Information are available at [www.diamondenergy.com.au](http://www.diamondenergy.com.au)

Effective from: 1/7/2025

# Everyday Renewable Saver

Ongoing agreement with ongoing benefits



## ELECTRICITY TARIFFS

### SINGLE RATE

You will be charged the same rate for electricity you use at all times of the day.

### TIME OF USE

You will be charged different electricity rates depending on the time of day you are using electricity.

## SOLAR FEED-IN

Our Diamond Energy Standard Feed-in Rate is **3.0 cents/kWh** for solar-PV systems up to 10kW or as otherwise agreed.

## DISCOUNTS

Our discounts apply to the daily supply charge and usage rates. If you have solar, we will discount your charges but not reduce your solar feed in credits.

### PAY ON TIME

2% discount, which is conditional on full payment by the due date and receiving your bill via email (only). The pay on time discount may appear as a credit on your next bill.

## BILLING AND PAYMENTS

Billing is typically quarterly. If you have a smart meter, you can contact us to see if your meter can enable us to bill you monthly.

Payment options include electronic funds transfer (from bank account or credit card), BPay, by cheque, online via credit card or in person at any National Australia Bank branch.

You can also set up bill smoothing to help manage your budget by making weekly, fortnightly or monthly instalments.

### FEES (incl. GST)

Credit card payment processing fee	0.60%
Dishonoured payment fee (cheque)	\$20
Dishonoured payment fee (direct debit)	\$10
Late payment fee	\$15

Other fees may apply including, meter special reads, meter installation, meter reconfiguration, re-energisation and de-energisation.

### VARIATIONS

We may vary the charges, discounts, solar feed-in rates and our [Terms and Conditions](#) from time to time. We will notify you prior to any changes.

### COOLING OFF PERIOD

A cooling off period of 10 days applies. You can cancel during this period without penalty by sending an email or giving us a call.

### CONCESSIONS

Concessions are available for eligible concession card holders (including health care, pension and DVA Gold Card). Please contact us if you haven't received an email about your concession.

**We deliver more electricity sourced from renewables to the grid than our customers consume**

#### GLOSSARY

**Daily supply charge:** a charge that applies for supplying electricity to your property for each day of the billing period, regardless of how much electricity you use.

**\*Reference Price:** Electricity plans must be compared to a Reference Price set each year by the Australian Energy Regulator (AER) to make it easier to compare energy plans across the market in each distribution region for which the AER sets such a Reference Price. The Reference Price for each distribution region is calculated based on the annual usage of a broadly representative customer of a particular type in this region and does not include conditional discounts, solar feed-in credits, concessions / rebates or other fees. Your actual energy bill may be significantly different and will depend on your actual electricity usage, when you use electricity and if you have solar.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage.

**Controlled load:** is an appliance connected to a separate circuit, normally a hot water system, slab heating or a pool pump, and is metered and runs on a timer set by your distributor. **Distributor:** Your distributor is the company who owns all the poles and electricity wires, making it possible to deliver electricity to your home.

Effective from: 1/7/2025