Small Business Customer
Energy Price Fact Sheet – SA

EME Codes: DIA1025178SS, DIA1025177SS, DIA1025192SS

Retail Supply Offer – SA Power Networks

The Charges provided in this **Standing Contract** are our single-rate, two-rate (with controlled load) & time of use offers for small business electricity customers in the relevant distribution area, on the applicable network tariff and metering configuration.

SA Power Networks – small business, standing offer		Unit	Excl. GST	Incl. GST
single-rate offer	daily supply charge	cents/day	99.50	109.45
	peak 1 usage rate (first 333 kWh per calendar month)	cents/kWh	37.55	41.31
	peak 2 usage rate (balance kWh per calendar month)	cents/kWh	39.95	43.95
time-of-use	daily supply charge	cents/day	99.50	109.45
	peak 1 usage rate (7am-9pm business days – first 333 kWh per calendar month)	cents/kWh	41.90	46.09
	peak 2 usage rate (7am-9pm business days – next 500 kWh per calendar month)	cents/kWh	42.60	46.86
	peak 3 usage rate (7am-9pm business days – balance kWh per calendar month)	cents/kWh	44.90	49.39
	off-peak usage rate (all other times)	cents/kWh	27.95	30.75
controlled load	all usage rate	cents/kWh	19.95	21.95

Controlled Load eligibility and hours of operation are as set by your Distributor.

Daily supply charge: *a charge that applies for supplying electricity to your property for each day of the billing period, regardless of how much electricity you use.*
kWh: *a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage.*

Important Information

Key Terms

Cooling Off Period	Not applicable.
Terms and Conditions	Eligibility and availability criteria apply, including that this offer is only for residential customers who are located within the relevant distribution area with the appropriate network tariff(s) and metering installation and configuration. For full terms & conditions - visit our website or contact us.
Agreement Term	No fixed term. This agreement continues on a rolling monthly or quarterly basis as per the bill frequency.
Charges and Discounts May Vary	Variations to our Charges will be published on our website 10 business days before commencement with details in your next bill if the variation affects you. Standing offer prices will not be varied more than once every 6 months.

Fees

Credit card payment processing fee	0.60% (including GST), may be applicable if you choose to pay by Mastercard or Visa credit cards.
Dishonoured payment fee (cheque)	$20 (including GST), may be applicable if payment is not honoured by your bank.
Dishonoured payment fee (direct debit)	$10 (including GST), may be applicable if payment is not honoured by your bank.
Late payment fee	$15 (including GST), may be applicable if payment is not received before the due date.
Establishment fee	$22 (including GST), payable upon transfer to us from another retailer.
Additional fees	Other fees may apply including such items as meter special reads, meter installation, meter reconfiguration, energisation and de-energisation - visit our website or contact us.

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