

	Electricity Charges	Unit	Excl. GST	Inc. GST	Discounts Available
<b>Single rate</b>	Daily supply charge	c/day	99.50	105.05	✓
	Peak rate first 333 kWh per calendar month	c/kWh	30.15	33.17	✓
	Peak rate balance kWh per calendar month	c/kWh	36.75	40.43	✓
<b>Time of use<sup>1</sup> (T52)</b>	Daily supply charge	c/day	88.94	97.83	✓
	Peak rate first 333 kWh per calendar month	c/kWh	34.70	38.17	✓
	Peak rate first 500 kWh per calendar month	c/kWh	38.95	42.85	✓
	Peak rate balance kWh per calendar month	c/kWh	41.89	46.08	✓
	Off-peak rate	c/kWh	22.54	24.79	✓
<b>Time of use<sup>2</sup> (T73)</b>	Daily supply charge	c/day	100.91	111.00	✓
	Peak rate	c/kWh	50.00	55.00	✓
	Shoulder rate	c/kWh	36.27	39.90	✓
	Off-peak rate	c/kWh	29.09	32.00	✓
<b>Controlled load<sup>3</sup> (if applicable)</b>	All usage	c/kWh	17.24	18.96	✓
<b>Solar feed-in</b>	Diamond Energy Standard Feed-in Rate - 7.0 c/kWh				
	SA Solar Feed-in Scheme - 51.0 c/kWh (Includes 44c/kWh plus Diamond Energy Standard Feed-in Rate 7.0 c/kWh)				
<b>Ongoing discounts</b>	Direct Debit - 3%				
	Pay on Time - 7%				
<b>GreenPower options</b>	50% or 100% available				

<sup>1</sup> Peak rate: 7am-9pm business days. Off-peak rate: all other times. Summer is November-March. Winter is April-October.

<sup>2</sup> The seasonal changes to timings are listed below.

1 November - 31 March Peak rate: 5pm-9pm Monday-Sunday. Shoulder rate: 7am-5pm Monday-Friday. Off-peak rate: 9pm-7am Monday-Friday, 7am-5pm & 9pm-7am Saturday-Sunday.  
1 April - 31 May Peak rate: n/a. Shoulder rate: 7am-9pm Monday-Friday. Off-peak rate: 9pm-7am Monday-Friday & 7am-7am Saturday-Sunday.

<sup>3</sup> Controlled loads are set to the time switch by SAPN. This is generally overnight.

## Ongoing agreement with ongoing benefits

### Which rate applies to me?

**Single rate:** You will be charged the same rate for electricity you use at all times of the day.

**Time of use:** You will be charged different electricity rates depending on the time of day you are using electricity.

### Solar feed-in

Our Diamond Energy Standard Feed-in Rate is **7.0 cents/kWh** for solar-PV systems up to 10kW or as otherwise agreed.

**SA Solar Feed-in Scheme:** If you are eligible to receive the Solar Feed-in Scheme of **44 cents/kWh**, we will provide **51 cents/kWh** (which includes the Diamond Energy Standard Feed-in Rate of 7.0 cents/kWh). The Solar Feed-in Scheme is closed to new customers.

### Discounts

Our discounts apply to the daily supply charge and usage rates. If you have solar, we will discount your charges but not reduce your solar feed in credits.

**Pay on Time:** 7% discount where you agree to receive invoices by email and full payment is received by the due date. The pay on time discount may appear as a credit on your next bill.

**Direct Debit:** 3% discount where full payment is made by automated direct debit.

### Billing and payments

Billing is typically quarterly. If you have a smart meter, you can contact us to see if your meter can enable us to bill you monthly.

Payment options include electronic funds transfer (from bank account or credit card), BPay, by cheque, online via credit card or in person at any Post Office.

You can also set up bill smoothing to help manage your budget by making weekly, fortnightly or monthly instalments.

### Fees (incl. GST)

Credit card payment processing fee	0.60%
Dishonoured payment fee (cheque)	\$20
Dishonoured payment fee (direct debit)	\$10
Late payment fee	\$15
Establishment fee	\$22

Other fees may apply including, meter special reads, meter installation, meter reconfiguration, re-energisation and de-energisation.

### Variations

We may vary the charges, discounts, solar feed-in rates and our [Terms and Conditions](#) from time to time. We will notify you prior to any changes.

### Cooling off period

A cooling off period of 10 days applies. You can cancel during this period without penalty by sending an email or giving us a call.

**We deliver more electricity sourced from renewables to the grid than our customers consume**

#### Glossary:

**Daily supply charge:** a charge that applies for supplying electricity to your property for each day of the billing period, regardless of how much electricity you use.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage.

**Controlled load:** is an appliance connected to a separate circuit, normally a hot water system, slab heating or a pool pump, and is metered and runs on a timer set by your distributor.

**Distributor:** Your distributor is the company who owns all the poles and electricity wires, making it possible to deliver electricity to your home.

	Electricity Charges	Unit	Excl. GST	Inc. GST	Discounts Available
<b>Single rate demand<sup>4</sup></b> (closed to new customers)	Daily supply charge	c/day	169.50	186.45	✓
	Peak rate first 333 kWh per calendar month	c/kWh	29.92	32.91	✓
	Peak rate next 500 kWh per calendar month	c/kWh	31.93	35.12	✓
	Peak rate balance kWh per calendar month	c/kWh	34.87	38.36	✓
	Summer peak demand (Nov-Mar, 4pm-9pm)	\$/kVa/day	0.3936	0.4330	—
	Shoulder demand (All year, 12pm-4pm)	\$/kVa/day	0.1955	0.2151	—
<b>Time of use demand<sup>4</sup></b> (closed to new customers)	Daily supply charge	c/day	169.50	186.45	✓
	Peak rate first 333 kWh per calendar month	c/kWh	38.55	42.41	✓
	Peak rate next 500 kWh per calendar month	c/kWh	39.95	43.95	✓
	Off-peak rate	c/kWh	26.49	29.14	✓
	Summer peak demand (Nov-Mar, 4pm-9pm)	\$/kVa/day	0.1969	0.2166	—
	Shoulder demand (All year, 12pm-4pm)	\$/kVa/day	0.0977	0.1075	—

<sup>4</sup>Rates are for COMMS meter (interval) only. Additional COMMS meter charge may apply for sites with T3 or T4 metering. Winter demand price is all other times, and is charged at \$0 kVa/day.