

	Electricity Charges	Unit	Incl. GST	Discounts Available
<b>Single rate<sup>1</sup></b> (not available if you have solar)	Daily supply charge	c/day	125.00	✓
	All day rate first 333 kWh per calendar month	c/kWh	31.00	✓
	All day rate balance kWh per calendar month	c/kWh	36.25	✓
<b>Time of use<sup>2</sup></b> (T52)	Daily supply charge	c/day	125.00	✓
	Peak rate first 333 kWh per calendar month	c/kWh	37.00	✓
	Peak rate balance kWh per calendar month	c/kWh	40.00	✓
	Off-peak rate	c/kWh	20.00	✓
<b>Time of use<sup>3</sup></b> (T72 - not available if you have solar)	Daily supply charge	c/day	200.00	✓
	Peak rate first 333 kWh per calendar month	c/kWh	31.50	✓
	Peak rate balance kWh per calendar month	c/kWh	35.00	✓
	Off-peak rate	c/kWh	23.00	✓
<b>Controlled load<sup>4</sup></b> (if applicable)	All usage	c/kWh	19.50	✓
<b>Solar feed-in</b>	Diamond Energy Standard Feed-in Rate - 7.0c/kWh			
	Premium Feed-in Rate (PFIT) - 67.0c/kWh (Includes 60c/kWh plus Diamond Energy Standard Feed-in Rate 7.0c/kWh)			
<b>Ongoing discounts</b>	Direct Debit - 3%			
	Pay on Time - 3%			
	Renewable Energy Discount - 4%			
<b>GreenPower options</b>	50% or 100% available			

**We deliver more electricity sourced from renewables to the grid than our customers consume**

<sup>1</sup> 2 rate offer can be provided to customers with NEE12, NEE16, NEE17, NEE18 (<160 MWh p/a) and NEE40, NEE42, NEE43 (160-400 MWh p/a).

<sup>2</sup> Peak rate: 7am - 11pm Monday - Friday. Off-peak rate: all other times.

<sup>3</sup> Peak rate: 7am - 11pm Monday - Friday. Off-peak rate: all other times. Additional COMMS charge may apply for sites >160 MWh p/a (T3 or T4 metering).

<sup>4</sup> Eligibility and hours of operation of controlled load are set by your Distributor. Controlled load generally available between 11pm - 7am. Controlled load: summer (2am 1st Sunday in October to 2am 1st Sunday in April) midnight - 8am, winter (2am 1st Sunday in April to 2am 1st Sunday in October) 11pm - 7am.

# Ongoing agreement with ongoing benefits

## Which rate applies to me?

Electricity Charges will apply as per your network tariff and metering configuration.

**Single rate:** You will be charged the same rate for electricity you use at all times of the day.

**Time of use:** You will be charged different electricity rates depending on the time of day you are using electricity.

## Solar feed-in

Diamond Energy Standard Feed-in Rate is **7.0 cents/kWh** for solar-PV systems up to 10kW or as otherwise agreed.

PFIT sites: If you are eligible to receive the Premium Feed-in Tariff of **60 cents/kWh**, we will provide **67.0 cents/kWh** (which includes Diamond Energy Standard Feed-in Rate of 7.0 cents/kWh). The PFIT Scheme is closed to new customers.

## Discounts

Our discounts are ongoing and apply to daily supply charge and usage rates, only. If you have solar, we will discount your charges but not reduce your solar feed in credits.

**Pay on Time:** 3% discount where you agree to receive invoices by email and full payment is received by the due date. The Pay on Time discount may appear as a credit on your next bill.

**Direct Debit:** 3% discount where full payment is made by automated direct debit.

**Renewable Energy Discount:** 4% where you agree to receive invoices by email and full payment is made by automated direct debit.

## Billing and payments

Billing is typically quarterly. If you have a smart meter, you can contact us to see if your meter can enable us to bill you monthly.

Payment options include electronic funds transfer (from bank account or credit card), BPay, by cheque, online via credit card or in person at any Post Office.

You can also set up bill smoothing to help manage your budget by making weekly, fortnightly or monthly instalments.

## Fees (incl. GST)

Credit card payment processing fee	0.60%
Dishonoured payment fee (cheque)	\$20
Dishonoured payment fee (direct debit)	\$10
Late payment fee	\$15
Establishment fee	\$22

Other fees may apply including meter special reads, meter installation, meter reconfiguration, energisation and de-energisation.

## Variations

Electricity Charges may be increased on the day that is one month after network tariff prices change. We may vary the Solar feed-in rates, discounts and other charges from time to time and notify you in accordance with our [Terms and Conditions](#) and the applicable regulations.

## Cooling off period

A cooling off period of 10 days applies. You can cancel during this period without penalty by sending an email or giving us a call.

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### Glossary:

**Daily supply charge:** a charge that applies for supplying electricity to your property for each day of the billing period, regardless of how much electricity you use.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage.

**Controlled load:** is an appliance connected to a separate circuit, normally a hot water system, slab heating or a pool pump, and is metered and runs on a timer set by your Distributor.

**Distributor:** Your Distributor is the company who owns all the poles and electricity wires, making it possible to deliver electricity to your home.