

**Retail Supply Offer – Ausgrid Distribution Zone**  
**Small Business - Energy Price Fact Sheet – NSW**  
**Market Offer**



EnergyMadeEasy Codes: DIA528521MS, DIA528522MS, DIA532052MS, DIA528527MS, DIA528528MS, DIA532055MS

**Key terms**

Offer availability Offer also available to customers with eligible solar-PV systems.  
 Agreement term Ongoing agreement with ongoing benefits.  
 Contract expiry details This is an ongoing agreement which continues until you or we end it.

Ausgrid – small business		Unit	Excl. GST	Incl. GST
single-rate offer	service to property charge	cents/day	189.50	208.45
	all-day 1 usage rate (first 500 kWh per calendar month)	cents/kWh	29.45	32.40
	all-day 2 usage rate (balance kWh per calendar month)	cents/kWh	33.63	36.99
time-of-use	daily supply charge	cents/day	189.50	208.45
	peak 1 usage rate (2pm-8pm business days) (first 500 kWh per calendar month)	cents/kWh	49.79	54.77
	peak 2 usage rate (2pm-8pm business days) (balance kWh per calendar month)	cents/kWh	52.98	58.28
	shoulder usage rate (7am-2pm & 8pm-10pm bus. days, 7am-10pm w/ends & public holidays)	cents/kWh	24.50	26.95
	off-peak usage rate (all other times)	cents/kWh	15.95	17.55
time-of-use	daily supply charge	cents/day	699.50	769.45
demand	peak usage rate (2pm-8pm business days)	cents/kWh	29.90	32.89
	shoulder usage rate (7am-2pm & 8pm-10pm bus. days, 7am-10pm w/ends & public holidays)	cents/kWh	26.50	29.15
	off-peak usage rate (all other times)	cents/kWh	17.51	19.26
	demand charge	cents/kWh/day	35.74	39.31
controlled load 1	daily supply charge	cents/day	3.99	4.39
	all usage rate	cents/kWh	13.95	15.35
controlled load 2	daily supply charge	cents/day	14.99	16.49
	all usage rate	cents/kWh	17.95	19.75

Eligibility and hours of operation of controlled load are as set by your Distributor.

Daily supply charge: a charge that applies for supplying electricity to your property for each day of the billing period, regardless of how much electricity you use.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage.

**Conditional discounts**

Terms and Conditions apply - visit our website or contact us.

Discount – Direct debit 3% discount on daily supply charge and usage rates where full payment is made by automated direct debit.  
 Discount - Pay on time 7% discount on daily supply charge and usage rates where you agree to receive invoices by email and full payment is received by an approved payment method by the due date.  
 Refer a friend For each friend you refer during your agreement with us, you receive \$35 (including GST) referral credit and your friend also receives \$35 (including GST) sign up credit. There is no limit to the number of friends you can refer and therefore credits you can receive.

**Fees**

Credit card payment processing fee 0.60% (including GST), may be applicable if you choose to pay by Mastercard or Visa credit cards.  
 Dishonoured payment fee (cheque) \$20 (including GST), may be applicable if payment is not honoured by your bank.  
 Dishonoured payment fee (direct debit) \$10 (including GST), may be applicable if payment is not honoured by your bank.  
 Late payment fee \$15 (including GST), may be applicable if payment is not received before the due date.  
 Establishment fee \$22 (including GST), payable upon transfer to us from another retailer.  
 Additional fees Other fees may apply including such items as meter special reads, meter installation, meter reconfiguration, energisation and de-energisation - visit our website or contact us.

**Solar Feed in Rate**

DE Standard Rate Customers with eligible Solar-PV systems will receive 12 cents/kWh for all export electricity (net metered only) subject to change as per the relevant Terms & Conditions. DE Standard Rate applies to solar-PV systems up to 10kW or as otherwise agreed in writing by us.

**Additional terms**

Cooling Off Period You may cancel this agreement at any time during the 10 business day cooling off period.  
 Terms and Conditions Eligibility and availability criteria apply, including that this offer is only for residential customers who are located within the relevant distribution area with the appropriate network tariff(s) and metering installation and configuration. For full terms & conditions - visit our website or contact us.  
 Charges and Discounts May Vary We may vary the Charges (including the amount and structure of any Charge), discounts and Feed-in Rates and terms and conditions from time to time consistent with the applicable Terms and Conditions.  
 Method of Payment You can choose to pay invoices by any of our payment options.

**GreenPower options**

Diamond Pure Plus You can choose to purchase 100%, 50% or 20% of your metered electricity consumption as Diamond Pure Plus - GreenPower accredited renewable energy - visit our website or contact us.

Energy Made Easy is an Australian Government website where you can compare energy offers - visit Energy Made Easy at [www.energymadeeasy.gov.au](http://www.energymadeeasy.gov.au).