



Diamond Energy Pty Ltd

- No contract term
- Time of use

- Call 1300 838 009
- www.diamondenergy.com.au

Estimated electricity cost

1 person	LOW 7.2 kWh/day	\$1,180/year No discount conditions apply to this offer
2 to 3 people	MED 11.8 kWh/day	\$1,660/year No discount conditions apply to this offer
4+ people	HIGH 15.5 kWh/day	\$2,060/year No discount conditions apply to this offer

Features

- No direct debit payment required
- No pay on time discount
- No green power
- No fixed price contract
- Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1300 838 009 and quote this Offer ID DIA479960SR.

Offer details

Distributor	Citipower
Offer type	Standing offer
Fuel type	Electricity
Customer type	Residential
Release date	01-07-2023
Expiry date	01-07-2024

Offer eligibility

Offer only available to residential customers.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	Offer only available to residential customers.
Prices are not fixed	The rates for the Victorian Default Offer are regulated by the Essential Services Commission (ES). Standing offer prices will not be varied more often than once every 6 months. We'll notify you before a rate change occurs.
Contract expiry details	No fixed term. This agreement continues on a rolling monthly or quarterly basis as per the bill frequency.
Full terms and conditions	Eligibility and availability criteria apply, including that this offer is only for residential customers who are located within the relevant distribution area with the appropriate network tariff(s) and metering installation and configuration. For full terms & conditions, visit our website below or contact us.
ESC licence information	Electricity retail licence under Diamond Energy Pty Ltd

Fees

Account establishment fee	(incl. GST) Flat rate: \$22.00
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Credit card payment processing fee	Percentage of bill: 0.60%
Cheque dishonour payment fee	Flat rate: \$20.00
Direct debit dishonour payment fee	Flat rate: \$10.00
Additional information Other fees may apply including for such items as meter special reads, meter installation, reconfiguration, energisation and de-energisation. Visit http://diamondenergy.com.au/service-fees-charges/ for more information	

Billing details	
Bill frequency	3 months
Payment options	Please contact the retailer to discuss payment options

Offer rate and details	
Local time	
Electricity charges (All year)	Tariff (incl. GST)
Daily supply charge	115.25 c/day
Peak consumption - Every day, 3pm - 9pm All consumption usage per month	37.19c/kWh
Off-peak consumption - Every day, 9pm - 12am; Every day, 12am - 3pm All consumption usage per month	24.41c/kWh
Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.	
kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.	

Climate zone 6: Mild temperate