


**Diamond Energy Pty Ltd**

- No contract term
- Time of use with controlled load

- Call 1300 838 009
- [www.diamondenergy.com.au](http://www.diamondenergy.com.au)

**Estimated electricity cost**

|                   |                             |   |
|-------------------|-----------------------------|---|
| <br>1 person      | <b>LOW</b><br>7.2 kWh/day   | <b>\$1,350/year</b><br>No discount conditions apply to this offer |
| <br>2 to 3 people | <b>MED</b><br>11.8 kWh/day  | <b>\$1,900/year</b><br>No discount conditions apply to this offer |
| <br>4+ people     | <b>HIGH</b><br>15.5 kWh/day | <b>\$2,350/year</b><br>No discount conditions apply to this offer |

**Features**

- No direct debit payment required
- No pay on time discount
- No green power
- No fixed price contract
- Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1300 838 009** and quote this Offer ID **DIA561766SR**.

**Offer details**

|                      |                               |
|----------------------|-------------------------------|
| <b>Distributor</b>   | AusNet Services (electricity) |
| <b>Offer type</b>    | Standing offer                |
| <b>Fuel type</b>     | Electricity                   |
| <b>Customer type</b> | Residential                   |
| <b>Release date</b>  | 01-07-2024                    |
| <b>Expiry date</b>   | 30-06-2025                    |

**Offer eligibility**

Offer only available to residential customers.

**Contract details**

|                                  |  |
|----------------------------------|--|
| <b>Contract term</b>             | No contract term   |
| <b>Cooling off period</b>        | 10 business days   |
| <b>Eligibility criteria</b>      | Offer only available to residential customers.   |
| <b>Prices are not fixed</b>      | The rates for the Victorian Default Offer are regulated by the Essential Services Commission (ES). Standing offer prices will not be varied more often than once every 6 months. We'll notify you before a rate change occurs.   |
| <b>Contract expiry details</b>   | No fixed term. This agreement continues on a rolling monthly or quarterly basis as per the bill frequency.   |
| <b>Full terms and conditions</b> | Eligibility and availability criteria apply, including that this offer is only for residential customers who are located within the relevant distribution area with the appropriate network tariff(s) and metering installation and configuration. For full terms & conditions, visit our website below or contact us. |
| <b>ESC licence information</b>   | Electricity retail licence under Diamond Energy Pty Ltd  |

**Fees**

|                                  |  |
|----------------------------------|--|
| <b>Account establishment fee</b> | (incl. GST)<br><b>Flat rate: \$22.00</b> |
|----------------------------------|--|

Credit card payment processing fee

Percentage of bill: 0.60%

Cheque dishonour payment fee

Flat rate: \$20.00

Direct debit dishonour payment fee

Flat rate: \$10.00

#### Additional information

Other fees may apply including for such items as meter special reads, meter installation, reconfiguration, energisation and de-energisation. Visit <http://diamondenergy.com.au/service-fees-charges/> for more information

### Billing details

**Bill frequency** 3 months

**Payment options** Please contact the retailer to discuss payment options

### Offer rate and details

Local time

#### Electricity charges (All year)

Tariff (incl. GST)

**Daily supply charge**

133.54 c/day

**Peak consumption** - Every day, 3pm - 9pm

All consumption usage per month

47.16c/kWh

**Off-peak consumption** - Every day, 9pm - 12am; Every day, 12am - 3pm

All consumption usage per month

25.12c/kWh

#### Controlled load charges

Tariff (incl. GST)

**Controlled load consumption**

25.12 c/kWh

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Climate zone 6: Mild temperate