

The following charges are provided with our **Standing Contract** for single-rate, two-rate (with controlled load) & time-of-use offers for **Residential Customer** and **Small Business Customer** electricity sites within the Energex distribution area based on the applicable network tariff and metering configuration.

Standing, Residential Offers		Unit	inc. GST
Single rate	daily supply charge	\$/day	1.3195
	all-day usage rate	\$/kWh	0.3611
Time of use	daily supply charge	\$/day	1.1880
	peak usage rate (4pm-8pm business days)	\$/kWh	0.6148
	shoulder usage rate (7am-4pm & 8pm-10pm business days; 7am-10pm weekends)	\$/kWh	0.3201
	off-peak usage rate (all other times: 10pm-7am business days & weekends)	\$/kWh	0.3212
Controlled load - 31	daily supply charge	\$/day	0.0050
	all usage rate (10pm-7am all days)	\$/kWh	0.1845
Controlled load - 33	daily supply charge	\$/day	0.0050
	all usage rate (12am-4pm & 9pm-12am all days)	\$/kWh	0.1845

Comparison to reference price:

A representative residential customer (without a controlled load) to whom the single rate or time of use rate applies and who consumes 4,600kWh per year from the grid will pay \$2,143, which is equal to the Reference price*. A representative *residential customer (with a controlled load)* who consumes 4,400kWh per year from the grid on the single rate or time of use rate and has a controlled load that consumes 1,900kWh per year on the controlled load rate will pay \$2,425, which is also equal to the Reference Price. Your bill will differ based on your actual usage.

Standing, Small Business Offers		Unit	inc. GST
Single rate	daily supply charge	\$/day	1.3750
	all-day usage rate	\$/kWh	0.3792
Time of use	daily supply charge	\$/day	1.9787
	Peak usage rate (7am-9pm business days)	\$/kWh	0.3783
	Off-peak usage rate (all other times: 9pm-7am business days & weekends, 7am-9pm weekends)	\$/kWh	0.2966
Controlled load - 31	daily supply charge	\$/day	0.0110
	all usage rate (10pm-7am all days)	\$/kWh	0.1811
Controlled load - 33	daily supply charge	\$/day	0.0110
	all usage rate (12am-4pm & 9pm-12am all days)	\$/kWh	0.1811

Comparison to reference price:

A representative small business customer on the single rate who consumes 10,000kWh per year from the grid and does not have a controlled load will pay \$4,294, which is equal to the Reference Price. Your bill will differ based on your actual usage.

Controlled load tariffs: Separately metered tariffs used for appliances such as electric hot water storage systems, pool pumps or under floor heating. Controlled Load eligibility and hours of operation are as set by your Distributor.

Daily supply charge: a charge that applies for supplying electricity to your property for each day of the billing period, regardless of how much electricity you use.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage.

Residential customer: A consumer for whom electricity is principally for personal, domestic or household use.

Small business customer: A consumer for whom electricity is not principally for personal, domestic or household use, and where the supply is, or will be, at a rate of less than 100 MWh a year.

You can call us or visit our website to find out about our competitive market offers.

Effective: 1st July 2025

*** Reference Price**

Electricity plans must be compared to a Reference Price set each year by the Australian Energy Regulator (AER) to make it easier to compare energy plans across the market in each distribution region for which the AER sets such a Reference Price. The Reference Price for each distribution region is calculated based on the annual usage of a broadly representative customer of a particular type in this region and does not include conditional discounts, solar feed-in credits, concessions / rebates or other fees. Your actual energy bill may be significantly different and will depend on your actual electricity usage, when you use electricity and if you have solar.