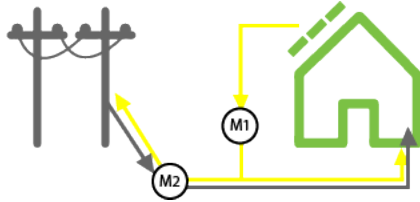


Your home or business comes with a solar system and Renters Reward allows you to use solar electricity and save!

How does Renters Reward Work?



- 1) Tenant signs up to Renters Reward Offer.
- 2) Solar electricity is used by Tenant at lower rate than grid electricity.
- 3) Tenant buys additional electricity from the grid.
- 4) Solar electricity that Tenant doesn't use is sent to the grid.

Introducing Diamond Energy

We are an electricity retailer with a difference - passionate about renewable energy with an Australian based team, offering great customer service and competitive rates. By being a customer you are enabling us to support innovative new renewable energy generation projects in Australia. The landlord has (or will be) installing a solar system and metering to measure electricity generated from the solar system. With Renters Reward, we become your electricity retailer, bill you for electricity you use and include a charge for the electricity you use from the solar system ("Net Solar Consumption Charge") at a discount to grid electricity.

How will I benefit from Renters Reward?

- ✓ you get to use a quality solar system at no upfront cost;
- ✓ you save electricity costs by sourcing a significant proportion of your electricity from sunshine at a discount to grid electricity; you only pay for the electricity you use;
- ✓ you receive the same competitive rates that all of our customers receive for grid electricity - including those with solar; and
- ✓ you can also receive our pay on time and direct debit discount for daily supply and grid electricity charges.

How do I qualify for Renters Reward?

Unless otherwise notified in writing by Diamond Energy, to qualify for Renters Reward offer:

- ✓ your landlord must have installed a new solar system (on businesses whose existing non-solar grid consumption does not exceed 100MWhr per annum (Energex) or 160MWhr per annum in Vic, NSW or SA) and a separate compatible metering system;
- ✓ the supply address must be in Vic, NSW, SA or Qld (Energex only); and
- ✓ you must fill in and sign a Retail Supply Agreement and Irrevocable Authority with Diamond Energy.

If you enter into a Retail Supply Agreement with us and do not qualify, our readily available market offer will apply.

What is the Irrevocable Authority?

The Irrevocable Authority provides your consent for Diamond Energy to collect and transfer feed-in credits, as well as solar generation and consumption data to the landlord.

How long am I able to stay on Renters Reward?

You can enjoy the benefits of Renters Reward while you continue to be our customer and a tenant at the Supply Address.

How do I get the most out of Renters Reward?

Just use more of your total electricity requirements when the sun is shining to enjoy the lower rate. Simple examples include: operating your pool pump; washing machine, air-conditioner, and/or dishwasher on sunny days.

How will my bill appear?

We send you an electricity bill including:

1. charges for electricity used from the solar system;
2. charges for additional electricity you use from the grid; and
3. feed-in credits for exported electricity, along with this amount deducted from each bill.

Your payment for charges Item 1 and Item 3 above will be passed on to the landlord.

What happens if I leave Diamond Energy?

We would be sad to see you go! But you can choose to leave us at any time and no longer receive the benefits of Renters Reward.

What if there is a problem with the solar system?

If you believe there may be a problem with the solar system contact your landlord or property agent.

Additional Terms and Conditions

Along with our Small Customer Terms and Conditions, the following terms also apply:

- customers must qualify for Renters Reward as stated herein;
- where the solar system and/or premises is shutdown or deactivated for any period of time, Diamond Energy may estimate the gross solar kWh output from your solar system and use this amount to calculate the Net Solar Consumption Charge to be applied to the relevant invoice(s);
- we may apply other fees and charges to your bill as applicable per your agreement with your landlord;
- we may modify, withdraw or discontinue this offer at any time without notice, including varying the Charges and notify you of any such change consistent with the Terms & Conditions; and
- these terms and conditions form part of your Agreement with us with exceptions only where approved by Diamond Energy in writing beforehand.