

Account Representative

title	<input type="text"/>	first name	<input type="text"/>	surname	<input type="text"/>
mobile phone	<input type="text"/>		email	<input type="text"/>	
				<small>used for all DE notices & invoicing</small>	
identification	<input type="text"/>	ID details	<input type="text"/>	Drivers Licence or Passport Number	
		date of birth	<input type="text"/>	Landline phone	<input type="text"/>

Secondary Representative

Secondary Representative (where nominated) can act on behalf of the Account Representative

title	<input type="text"/>	first name	<input type="text"/>	surname	<input type="text"/>
phone	<input type="text"/>	email	<input type="text"/>	date of birth	<input type="text"/>

Supply Address

supply address	<input type="text"/>			
<small>no & street, suburb, state & postcode as per current invoice</small>				
postal address	<input type="text"/>	<small>if different from supply address</small>	NMI	<input type="text"/>
				<small>10 digit no as per current invoice</small>

- Are you eligible for Government electricity supply concessions/rebates? NO YES (ie: health care card, pension, DVA gold)
- Do you have any life support equipment at the Supply Address? NO YES (notify us immediately of changes)
- Is your electricity meter accessible for meter reading purposes (no dogs/locked gates)? NO YES (if NO provide details below)

<small>please describe details of access issues</small>

Solar System

Do you have a solar system? NO YES Installing

Feed-in Arrangement

(only required if you are installing a solar system)

PV system installer	<input type="text"/>	PV system capacity	<input type="text"/>	kW	expected/actual installation date	<input type="text"/>
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Supply Charges

Our single-rate, two-rate (with controlled load) & time-of-use offers are included in the Energy Price Fact Sheet for your region. Unless we hear from you otherwise you will be placed on the offer which best corresponds to your current network tariff and metering configuration – contact us if you have any queries.

GreenPower options - Diamond Pure Plus

If you want to support renewables even more, you can choose to purchase 100%, 50% or 20% of your metered electricity consumption as Diamond Pure Plus - GreenPower accredited renewable energy. Please tick here to find out more.

Term

Discounts continue to apply as long as you maintain eligibility. This is an ongoing agreement which continues until you or we end it.

Agreement

By signing below, I understand that:

1. Diamond Energy will review the information I have provided in this Retail Supply Agreement, my tariff and metering details and advise me of any changes in the relevant Charges as appropriate or contact me if further information is required;
2. Diamond Energy may use my credit information to carry out creditworthiness assessment of me. If Diamond Energy are not satisfied of my creditworthiness, Diamond Energy may stop my transfer and cancel the Agreement by notifying me or request a Security Deposit;
3. If my Supply Address is in NSW, Qld or SA, Electricity Charges may be varied from time to time. If my Supply Address is in Vic, Electricity Charges may be updated on the day that is one month after network tariff changes and I will be provided no less than 5 business days notice before any variation applies;
4. Discounts, Feed-in Rates, other Charges and Terms and Conditions may be varied from time to time and I will be notified in accordance with the Terms and Conditions and the applicable regulations;
5. I am entering into an Agreement with Diamond Energy which Small Customer Terms and Conditions (Market Contract) in relation to the Supply Address, which will be sent to me in a Welcome Pack shortly; and
6. I have the right to a 10 day cooling off period starting from the date my Welcome Pack is sent; and

I confirm that I am authorised to enter into this Agreement and I have read, understand and accept the terms of the Agreement. I give my explicit informed consent to the following:

1. Entering into a customer retail agreement with Diamond Energy;
2. Diamond Energy varying the tariffs, charges or benefits under that agreement from time to time;
3. Diamond Energy sending invoices, notices and other documents to me at an email address provided by me;
4. Receiving bills based on estimations of my electricity consumption if actual electricity meter data is not available;
5. For Diamond Energy to provide my personal information to associated parties to enable them to provide me with services;
6. To enter into a direct debit arrangement with Diamond Energy if and when I do so; and
7. To enter into an aggregation arrangement with respect to two or more business premises (if applicable).

signature	<input type="text"/>	full name	<input type="text"/>	date	<input type="text"/>
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please tick here if you do not want to receive promotional material regarding related goods and services

Issued August 2020

Direct Debit Payment Method - It's easy to set up, you stay in control and save time.

Fill in your details below and we do the rest. Discounts are applied to qualifying products so you can save more. We send you the bill and on the due date the amount is automatically deducted from your nominated bank or credit card account.

If your account is in credit \$50 or more and have selected Direct Bank Payment Option, we will automatically credit the bank account on the due date.

I am amending my direct debit payment details,

account
number

or

I am establishing my direct debit payment method

Account Details of Account Representative

title	<input type="text"/>	first name	<input type="text"/>	surname	<input type="text"/>
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Supply Address

supply address	<input type="text" value="no & street, suburb, state & postcode as per current invoice"/>
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Direct Payment Options

Please select **only one** of the following options by ticking the appropriate box and provide the relevant details.

Direct Bank Payments Option

Please automatically direct debit/credit from my bank account as detailed below (please complete):

financial institution	<input type="text"/>	account holder	<input type="text"/>		
branch address	<input type="text"/>	state	<input type="text"/>	postcode	<input type="text"/>
BSB	<input type="text"/>	account number	<input type="text"/>		

or

Credit Card Payment Option (MasterCard or Visa only)

Please automatically direct debit from my card payment account as detailed below (please complete):

name on card	<input type="text"/>	card type	<input type="text"/>	expiry date	<input type="text"/>
credit card number	<input type="text"/>	authorisation (CCV) number	<input type="text" value="3 digit code"/>		

By signing:

1. I confirm that I am an authorized user of the nominated account, I am authorized to approve direct debit payments from the nominated account(s) and the information provided in this Direct Debit Application is correct.
2. I confirm that details in this Direct Debit Application supersedes any prior payment arrangements with Diamond Energy.
3. I consent for Diamond Energy to verify the details of my account with my Financial Institution and I authorize my nominated Financial Institution to release information to Diamond Energy to verify the account details.
4. I authorise and request Diamond Energy Retail Pty Ltd, User Identification number **419899**, to direct debit my nominated account through the Bulk Electronic Clearing System, as per the my Direct Debit Application and in accordance with the terms and conditions until further notice.
5. I understand this authorisation is to remain in force in accordance with the Direct Debit Terms and Conditions.
6. If I have selected credit card payment option, I understand that Diamond Energy cannot make payment of credits into my nominated account.
7. If I am nominating a joint account for direct debit payments, I understand that an authorisation and proof of authority may be required from each joint account holder.

Signed by Account Representative:

signature	<input type="text"/>	full name	<input type="text"/>	date	<input type="text"/>
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