

Key terms

Offer availability	Offer also available to customers with eligible solar-PV systems.
Agreement term	Ongoing agreement with ongoing benefits.
Contract expiry details	This is an ongoing agreement which continues until you or we end it.

United Energy – Small Business		Unit	Excl. GST	Incl. GST
single-rate	daily supply charge	cents/day	124.95	137.45
	peak 1 rate - first 333 kWh per calendar month	cents/kWh	25.82	28.40
	peak 2 rate - next 833 kWh per calendar month	cents/kWh	28.75	31.63
	peak 3 - balance kWh per calendar month	cents/kWh	29.95	32.95
time-of-use LVM2R5D (5 day)	daily supply charge	cents/day	139.95	153.95
	peak 1 rate (7am-11pm weekdays) - first 333 kWh per calendar month	cents/kWh	29.45	32.40
	peak 2 rate (7am-11pm weekdays) - next 833 kWh per calendar month	cents/kWh	31.83	35.01
	peak 3 rate (7am-11pm weekdays) - balance kWh per calendar month	cents/kWh	32.91	36.20
	off-peak usage rate (all other times)	cents/kWh	16.04	17.64
time-of-use (7 day)	daily supply charge	cents/day	134.95	148.45
	peak 1 usage rate (7am-11pm Monday-Sunday) – first 333 kWh per calendar month	cents/kWh	29.45	32.40
	peak 2 usage rate (7am-11pm Monday-Sunday) – next 833 kWh per calendar month	cents/kWh	31.83	35.01
	peak 3 usage rate (7am-11pm Monday-Sunday) – balance kWh per calendar month	cents/kWh	32.91	36.20
	off-peak usage rate (all other times)	cents/kWh	14.90	16.39
single-rate demand (medium)	daily supply charge	cents/day	139.95	153.95
	peak rate	cents/kWh	25.95	28.55
	summer demand (10am-5pm, Dec-Mar)	cents/kW/day	22.74	25.01
	winter demand (10am-5pm, Apr-Nov)	cents/kW/day	15.16	16.67
time-of-use demand (medium)	daily supply charge	cents/day	139.95	153.95
	peak usage rate (7am-11pm Monday-Sunday – first 333 kWh per calendar month)	cents/kWh	25.95	28.55
	peak 2 usage rate (7am-11pm Monday-Sunday – next 833 kWh per calendar month)	cents/kWh	28.55	31.41
	peak 3 usage rate (7am-11pm Monday-Sunday – balance kWh per calendar month)	cents/kWh	30.45	33.50
	off-peak usage rate (all other times)	cents/kWh	17.98	19.78
	demand charge	cents/kVa/day	36.69	40.36
controlled load	controlled load usage rate (available with single-rate offer only)	cents/kWh	16.28	17.91

Eligibility and hours of operation of controlled load are as set by your Distributor.

Daily supply charge: a charge that applies for supplying electricity to your property for each day of the billing period, regardless of how much electricity you use.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage.

Conditional discounts

Discount – Direct debit	3% discount on daily supply charge and usage rates where full payment is made by automated direct debit.
Discount - Pay on time	7% discount on daily supply charge and usage rates where you agree to receive invoices by email and full payment is received by an approved payment method by the due date.

Fees

Credit card payment processing fee	0.60% (including GST), may be applicable if you choose to pay by Mastercard or Visa credit cards.
Dishonoured payment fee (cheque)	\$20 (including GST), may be applicable if payment is not honoured by your bank.
Dishonoured payment fee (direct debit)	\$10 (including GST), may be applicable if payment is not honoured by your bank.
Late payment fee	\$15 (including GST), may be applicable if payment is not received before the due date.
Establishment fee	\$22 (including GST), payable upon transfer to us from another retailer.
Additional fees	Other fees may apply including such items as meter special reads, meter installation, meter reconfiguration, energisation and de-energisation - visit our website or contact us.

Solar Feed in Rate / Tariff

Feed-in Tariff: Distributor Funded	PFIT Scheme is closed to new solar-PV installations. Existing Solar-PV installations receiving PFIT will continue to do so as per scheme rules and where they maintain eligibility. DE Standard Rate will also apply to increase feed in rate to 72 cents/kWh for eligible PFIT participants.
DE Standard Rate	Customers with eligible Solar-PV systems will receive 12 cents/kWh for all export electricity (net metered only) subject to change as per the relevant Terms & Conditions. DE Standard Rate applies to solar-PV systems up to 10kW or as otherwise agreed in writing by us.

This Energy Price Fact Sheet is presented in accordance with the requirements of the Essential Services Commission (ESC) – the independent regulator of the retail energy industry in Victoria. To compare electricity offers available to you, go to www.victorianenergysaver.vic.gov.au.

Retail Supply Offer – United Energy Services Distribution Zone

Small Business - Energy Price Fact Sheet – Vic

Market Offer

Additional terms

Cooling Off Period	You may cancel this agreement at any time during the 10 business day cooling off period.
Terms and Conditions	Eligibility and availability criteria apply, including that this offer is only for small business customers who are located within the relevant distribution area with the appropriate network tariff(s) and metering installation and configuration. For full terms & conditions - visit our website or contact us.
Charges and Discounts May Vary	We may vary the Charges (including the amount and structure of any Charge), discounts and Feed-in Rates and terms and conditions from time to time consistent with the applicable Terms and Conditions.
Method of Payment	You can choose to pay invoices by any of our payment options.

GreenPower options

Diamond Pure Plus	You can choose to purchase 100%, 50% or 20% of your metered electricity consumption as Diamond Pure Plus - GreenPower accredited renewable energy - visit our website or contact us.
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