

Retail Supply Offer – SA Power Networks Distribution Zone

Residential - Energy Price Fact Sheet – SA

Market Offer (no termination fee)



EnergyMadeEasy References: DIA437031MR; DIA437030MR

Offer also available for customers who have installed an eligible solar-PV system.

SA Power Networks – residential, market offers		Charges (excl. GST)	Charges (incl. GST)
single-rate offer	daily supply charge	86.95 cents/day	95.65 cents/day
	peak 1 usage rate (first 100 kWh per calendar month)	33.26 cents/kWh	36.59 cents/kWh
	peak 2 usage rate (next 233 kWh per calendar month)	35.89 cents/kWh	39.48 cents/kWh
	peak 3 usage rate (next 500 kWh per calendar month)	38.95 cents/kWh	42.85 cents/kWh
	peak 4 usage rate (balance kWh per calendar month)	39.87 cents/kWh	43.86 cents/kWh
controlled load	all usage rate	19.95 cents/kWh	21.95 cents/kWh

Eligibility and hours of operation of controlled load are as set by your Distributor.

Daily supply charge: a charge that applies for supplying electricity to your property for each day of the billing period, regardless of how much electricity you use.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage.

Important Information

Key Terms

Cooling Off Period	You may cancel this agreement at any time during the 10 business day cooling off period.
Terms and Conditions	Eligibility and availability criteria apply, including that this offer is only for residential customers who are located within the relevant distribution area with the appropriate network tariff(s) and metering installation and configuration. For full terms & conditions - visit our website or contact us.
Agreement Term	Your Agreement Term is 2 years with a Minimum Supply Period of 12 months.
Contract Expiry details	If you have not entered into a new agreement with us, then we will continue to sell electricity to you under this agreement on the same Terms and Conditions at that time.
Charges and Discounts May Vary	We may vary the Charges (including the amount and structure of any Charge), discounts and Feed-in Rates and Terms & Conditions from time to time consistent with the applicable Terms & Conditions.
Method of Payment	You can choose to pay invoices by any of our payment options.

Solar Feed in Rate / Tariff

DE Standard Rate	Customers with eligible Solar-PV systems will receive 12 cents/kWh for all export electricity (net metered only), subject to change as per the relevant Terms & Conditions. The DE Standard Rate applies to solar-PV systems up to 10kW capacity or as otherwise approved in writing by us.
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Fees

Credit card payment processing fee	0.60% (including GST), may be applicable if you choose to pay by Mastercard or Visa credit cards
Dishonoured payment fee (cheque)	\$20 (including GST), may be applicable if payment is not honoured by your bank.
Dishonoured payment fee (direct debit)	\$10 (including GST), may be applicable if payment is not honoured by your bank.
Late payment fee	\$15 (including GST), may be applicable if payment is not received before the due date.
Establishment fee	\$22 (including GST), payable upon transfer to us from another retailer.
Additional fees	Other fees may apply including such items as meter special reads, meter installation, meter reconfiguration, energisation and de-energisation - visit our website or contact us.

Conditional discounts	No conditional discounts apply
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Energy Made Easy is an Australian Government website where you can compare energy offers - visit Energy Made Easy at www.energymadeeasy.gov.au.

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Effective: July 2017