

EnergyMadeEasy Codes: DIA437019MS; DIA437018MS; DIA437006MS; DIA437005MS; DIA437010MS; DIA437011MS; DIA437001MS

Offer also available for customers who have installed an eligible solar-PV system.

| SA Power Networks – small business, market offer |  | Charges (excl. GST) | Charges (incl. GST) |
|--|--|---------------------|---------------------|
| single-rate offer                                | daily supply charge  | 99.50 cents/day     | 109.45 cents/day    |
|  | all-day 1 usage rate (first 333 kWh per calendar month)                      | 38.90 cents/kWh     | 42.79 cents/kWh     |
|  | all-day 2 usage rate (next 500 kWh per calendar month)                       | 39.95 cents/kWh     | 43.95 cents/kWh     |
|  | all-day 3 usage rate (balance kWh per calendar month)                        | 40.98 cents/kWh     | 45.08 cents/kWh     |
| time-of-use                                      | daily supply charge  | 99.50 cents/day     | 109.45 cents/day    |
|  | peak 1 usage rate (7am-9pm business days – first 333 kWh per calendar month) | 41.90 cents/kWh     | 46.09 cents/kWh     |
|  | peak 2 usage rate (7am-9pm business days – next 500 kWh per calendar month)  | 42.60 cents/kWh     | 46.86 cents/kWh     |
|  | peak 3 usage rate (7am-9pm business days – balance kWh per calendar month)   | 44.90 cents/kWh     | 49.39 cents/kWh     |
|  | off-peak usage rate (all other times)  | 27.95 cents/kWh     | 30.75 cents/kWh     |
| single rate<br>Demand*                           | daily supply charge  | 169.50 cents/day    | 186.45 cents/day    |
|  | peak 1 usage rate (first 333 kWh per calendar month)                         | 29.92 cents/kWh     | 32.91 cents/kWh     |
|  | peak 2 usage rate (next 500 kWh per calendar month)                          | 31.93 cents/kWh     | 35.12 cents/kWh     |
|  | peak 3 usage rate (balance kWh per calendar month)                           | 34.87 cents/kWh     | 38.36 cents/kWh     |
|  | summer peak demand (4pm – 9pm, Nov-Mar)                                      | 41.26 cents/kVa/day | 45.39 cents/kVa/day |
|  | shoulder demand (12pm-4pm, all year)   | 20.48 cents/kVa/day | 22.53 cents/kVa/day |
|  | winter demand (all other times)  | -                   | -                   |
| time-of-use<br>Demand*                           | daily supply charge  | 169.50 cents/day    | 186.45 cents/day    |
|  | peak 1 usage rate (7am-9pm business days – first 333 kWh per calendar month) | 38.55 cents/kWh     | 42.41 cents/kWh     |
|  | peak 2 usage rate (7am-9pm business days – next 500 kWh per calendar month)  | 39.95 cents/kWh     | 43.95 cents/kWh     |
|  | peak 3 usage rate (7am-9pm business days – balance kWh per calendar month)   | 40.85 cents/kWh     | 44.94 cents/kWh     |
|  | off-peak usage (all other times)   | 26.49 cents/kWh     | 29.14 cents/kWh     |
|  | summer peak demand (4pm – 9pm, Nov-Mar)                                      | 22.17 cents/kVa/day | 24.39 cents/kVa/day |
|  | shoulder demand (12pm-4pm, all year)   | 11.01 cents/kVa/day | 12.11 cents/kVa/day |
|  | winter demand (all other times)  | -                   | -                   |
| controlled load                                  | all usage rate   | 19.95 cents/kWh     | 21.95 cents/kWh     |

\*COMMS meter (interval) only.

An additional daily fee of 13.54 cents/day (excl. GST) applies for customers who have requested monthly meter reading.

Eligibility and hours of operation of controlled load are as set by your Distributor.

Daily supply charge: a charge that applies for supplying electricity to your property for each day of the billing period, regardless of how much electricity you use.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage.

## Important Information

### Key Terms

|                                |   |
|--------------------------------|---|
| Cooling Off Period             | You may cancel this agreement at any time during the 10 business day cooling off period.  |
| Terms and Conditions           | Eligibility and availability criteria apply, including that this offer is only for residential customers who are located within the relevant distribution area with the appropriate network tariff(s) and metering installation and configuration. For full terms & conditions - visit our website or contact us. |
| Agreement Term                 | Your Agreement Term is 2 years with a Minimum Supply Period of 12 months.   |
| Contract Expiry details        | If you have not entered into a new agreement with us, then we will continue to sell electricity to you under this agreement on the same Terms and Conditions at that time.  |
| Charges and Discounts May Vary | We may vary the Charges (including the amount and structure of any Charge), discounts and Feed-in Rates and Terms & Conditions from time to time consistent with the applicable Terms & Conditions.   |
| Method of Payment              | You can choose to pay invoices by any of our payment options.   |

### Solar Feed in Rate / Tariff

|                    |  |
|--------------------|--|
| DE Standard Rate   | Customers with eligible Solar-PV systems will receive 12 cents/kWh for all export electricity (net metered only), subject to change as per the relevant Terms & Conditions. The DE Standard Rate applies to solar-PV systems up to 10kW capacity or as otherwise approved in writing by us.  |
| Distributor Tariff | The SA Solar Feed-in Scheme is closed to new PV installations. However customers already receiving an SA Solar Feed-in Scheme Tariff will continue to do so as per their eligibility, in addition to DE Standard Rate being either: (i) 56 cents for all export kWh; or (ii) 56 cents for all export kWh up to the first 45 kWh per day. |

Energy Made Easy is an Australian Government website where you can compare energy offers - visit Energy Made Easy at [www.energymadeeasy.gov.au](http://www.energymadeeasy.gov.au).

**Fees**

|  |  |
|--|--|
| Credit card payment processing fee     | 0.60% (including GST), may be applicable if you choose to pay by Mastercard or Visa credit cards   |
| Dishonoured payment fee (cheque)       | \$20 (including GST), may be applicable if payment is not honoured by your bank.   |
| Dishonoured payment fee (direct debit) | \$10 (including GST), may be applicable if payment is not honoured by your bank.   |
| Late payment fee                       | \$15 (including GST), may be applicable if payment is not received before the due date.  |
| Establishment fee                      | \$22 (including GST), payable upon transfer to us from another retailer.   |
| Exit fee                               | \$22 (including GST), applicable if the contract is terminated in the first 12 months.   |
| Additional fees                        | Other fees may apply including such items as meter special reads, meter installation, meter reconfiguration, energisation and de-energisation - visit our website or contact us. |

**Conditional discounts**

|                         |   |
|-------------------------|---|
| Discount - Direct debit | 3% discount on daily supply charge and usage rates where full payment is made by automated direct debit.  |
| Discount - Pay on time  | 7% discount on daily supply charge and usage rates where you agree to receive invoices by email and full payment is received by an approved payment method by the due date. |
|                         | Discount Offers Terms and Conditions apply - visit our website or contact us.   |

**Additional options**

|                                |  |
|--------------------------------|--|
| Diamond Pure Plus - GreenPower | You can choose to purchase 100%, 50% or 20% of your metered electricity consumption as Diamond Pure Plus - GreenPower accredited renewable energy - visit our website or contact us. |
| Refer a friend                 | Receive \$35 (including GST) referral credit and your friend receives \$35 (including GST) sign up credit.   |