

Retail Supply Offer – Ausgrid

The Charges provided in this **Standing Contract** are our single-rate, two-rate (with controlled load) & time-of-use offers for small business electricity customers in the relevant distribution area, on the applicable network tariff and metering configuration.

Ausgrid – small business, standing offer		Charges (excl. GST)	Charges (incl. GST)
single-rate offer	daily supply charge	189.50 cents/day	208.45 cents/day
	all-day 1 usage rate (first 500 kWh per calendar month)	29.45 cents/kWh	32.40 cents/kWh
	all-day 2 usage rate (balance kWh per calendar month)	33.63 cents/kWh	36.99 cents/kWh
time-of-use	daily supply charge	189.50 cents/day	208.45 cents/day
	peak 1 usage rate (2pm-8pm business days) (first 500 kWh per calendar month)	49.79 cents/kWh	54.77 cents/kWh
	peak 2 usage rate (2pm-8pm business days) (balance kWh per calendar month)	52.98 cents/kWh	58.28 cents/kWh
	shoulder usage rate (7am-2pm & 8pm-10pm bus. days, 7am-10pm w/ends & public holidays)	24.50 cents/kWh	26.95 cents/kWh
	off-peak usage rate (all other times)	15.95 cents/kWh	17.55 cents/kWh
time-of-use demand	daily supply charge	699.50 cents/day	769.45 cents/day
	peak usage rate (2pm-8pm business days)	29.90 cents/kWh	32.89 cents/kWh
	shoulder usage rate (7am-2pm & 8pm-10pm bus. days, 7am-10pm w/ends & public holidays)	26.50 cents/kWh	29.15 cents/kWh
	off-peak usage rate (all other times)	17.51 cents/kWh	19.26 cents/kWh
	demand charge	35.74 cents/kW/day	39.31 cents/kW/day
controlled load 1	daily supply charge	3.99 cents/day	4.39 cents/day
	all usage rate	13.95 cents/kWh	15.35 cents/kWh
controlled load 2	daily supply charge	14.99 cents/day	16.49 cents/day
	all usage rate	17.95 cents/kWh	19.75 cents/kWh

Controlled Load eligibility and hours of operation are as set by your Distributor.

NNR AU ALL

Daily supply charge: a charge that applies for supplying electricity to your property for each day of the billing period, regardless of how much electricity you use.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage.

Important Information

Key Terms

Cooling Off Period	Not applicable
Terms and Conditions	Eligibility and availability criteria apply, including that this offer is only for small business customers who are located within the relevant distribution area with the appropriate network tariff(s) and metering installation and configuration. For full terms & conditions - visit our website or contact us.
Agreement Term	No fixed term. This agreement continues on a rolling monthly or quarterly basis as per the bill frequency.
Charges and Discounts May Vary	Variations to our Charges will be published on our website 10 business days before commencement with details in your next bill if the variation affects you. Standing offer prices will not be varied more often than once every 6 months.

Fees

Credit card payment processing fee	0.60% (including GST), may be applicable if you choose to pay by Mastercard or Visa credit cards.
Dishonoured payment fee (cheque)	\$20 (including GST), may be applicable if payment is not honoured by your bank.
Dishonoured payment fee (direct debit)	\$10 (including GST), may be applicable if payment is not honoured by your bank.
Late payment fee	\$15 (including GST), may be applicable if payment is not received before the due date.
Establishment fee	\$22 (including GST), payable upon transfer to us from another retailer.
Additional fees	Other fees may apply including such items as meter special reads, meter installation, meter reconfiguration, energisation and de-energisation - visit our website or contact us for details.

EME Codes: DIA386667SS; DIA386663SS; DIA386704SS

Energy Made Easy is an Australian Government website where you can compare energy offers - visit Energy Made Easy www.energymadeeasy.gov.au

Diamond Energy Pty Ltd Level 1, 695 Burke Road **phone:** 1300 838 009 **email:** customerservice@diamond-energy.com
ABN: 97 107 516 334 Camberwell VIC 3124 **fax:** 03 9006 9031 **web:** www.diamondenergy.com.au

DER EPFS NNR AU

Effective: July 2017