

Retail Supply Offer – Citipower

The Charges provided in this **Market Contract** are our single-rate, two- rate (with controlled load) & time-of-use offers for small business electricity customers in the relevant distribution area, on the applicable network tariff and metering configuration. This offer is also available for customers who have installed an eligible solar-PV system.

Citipower – small business, market offer		Charges (excl. GST)	Charges (incl. GST)
single-rate	daily supply charge	152.92 cents/day	168.21 cents/day
	all-day 1 usage rate (first 333 kWh per calendar month)	20.18 cents/kWh	22.20 cents/kWh
	all-day 2 usage rate (next 833 kWh per calendar month)	23.95 cents/kWh	26.35 cents/kWh
	all-day 3 usage rate (balance kWh per calendar month)	24.95 cents/kWh	27.45 cents/kWh
time-of-use (5 day)	daily supply charge	189.95 cents/day	208.95 cents/day
	peak 1 usage rate (7am-11pm weekdays – first 333 kWh per calendar month)	25.37 cents/kWh	27.91 cents/kWh
	peak 2 usage rate (7am-11pm weekdays – next 833 kWh per calendar month)	27.75 cents/kWh	30.53 cents/kWh
	peak 3 usage rate (7am-11pm weekdays – balance kWh per calendar month)	28.65 cents/kWh	31.52 cents/kWh
	off-peak usage rate (all other times)	16.70 cents/kWh	18.37 cents/kWh
time-of-use (7 day)	daily supply charge	169.95 cents/day	186.95 cents/day
	peak 1 usage rate (7am-11pm Monday-Sunday – first 333 kWh per calendar month)	24.15 cents/kWh	26.57 cents/kWh
	peak 2 usage rate (7am-11pm Monday-Sunday – next 833 kWh per calendar month)	24.85 cents/kWh	27.34 cents/kWh
	peak 3 usage rate (7am-11pm Monday-Sunday – balance kWh per calendar month)	26.15 cents/kWh	28.77 cents/kWh
	off-peak usage rate (all other times)	16.38 cents/kWh	18.02 cents/kWh
time-of-use (flexi)	daily supply charge	184.95 cents/day	203.45 cents/day
	peak usage rate (7am-7pm weekdays)	31.94 cents/kWh	35.13 cents/kWh
	shoulder usage rate (7am-7pm weekends)	22.86 cents/kWh	25.15 cents/kWh
	off-peak usage rate (all other times)	19.66 cents/kWh	21.63 cents/kWh
controlled load	controlled load usage rate	14.31 cents/kWh	15.74 cents/kWh

Controlled Load eligibility and hours of operation are as set by your Distributor.

Daily supply charge: a charge that applies for supplying electricity to your property for each day of the billing period, regardless of how much electricity you use.
kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage.

Important Information

Key Terms

Cooling Off Period	You may cancel this agreement at any time during the 10 business day cooling off period.
Terms and Conditions	Eligibility and availability criteria apply, including that this offer is only for small business customers who are located within the relevant distribution area with the appropriate network tariff(s) and metering installation and configuration. For full terms & conditions - visit our website or contact us.
Agreement Term	Your Agreement Term is 2 years with a Minimum Supply Period of 12 months.
Contract Expiry details	If you have not entered into a new agreement with us, then we will continue to sell electricity to you under this agreement on the same Terms and Conditions at that time.
Charges and Discounts May Vary	We may vary the Charges (including the amount and structure of any Charge), discounts, Feed-in Rates and Terms & Conditions from time to time consistent with the applicable Terms & Conditions.
Method of Payment	You can choose to pay invoices by any of our payment options.

Solar Feed in Tariff / Rate

Feed-in Tariff: Distributor Funded	PFIT Scheme is closed to new solar-PV installations. Existing Solar-PV installations receiving PFIT will continue to do so as per scheme rules and where they maintain eligibility. DE Standard Rate will also apply to increase feed in rate to 72 cents/kWh for eligible PFIT participants.
DE Standard Rate	12 cents/kWh for all export electricity where net metered, subject to change as per the Feed-in Terms and Conditions. The DE Standard Rate applies to solar-PV systems up to 10 kW capacity or as otherwise approved.

Fees

Credit card payment processing fee	0.60% (including GST), may be applicable if you choose to pay by Mastercard or Visa credit cards.
Dishonoured payment fee (cheque)	\$20 (including GST), may be applicable if payment is not honoured by your bank.
Dishonoured payment fee (direct debit)	\$10 (including GST), may be applicable if payment is not honoured by your bank.
Establishment fee	\$22 (including GST), payable upon transfer to us from another retailer.
Termination fee	\$22 (including GST), applicable if the contract is terminated in the first 12 months.
Additional fees	Other fees may apply including such items as meter special reads, meter installation, meter reconfiguration, energisation and de-energisation – visit our website or contact us.

Conditional discounts

Discount - Direct debit	3% discount on daily supply charge and usage rates where full payment is made by automated direct debit.
Discount - Pay on time	7% discount on daily supply charge and usage rates where you agree to receive invoices by email and full payment is received by an approved payment method by the due date.

GreenPower options

Diamond Pure Plus - GreenPower	You can choose to purchase 100%, 50% or 20% of your metered electricity consumption as Diamond Pure Plus - GreenPower accredited renewable energy – visit our website for further details.
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This Energy Price Fact Sheet is presented in accordance with the requirements of the Essential Services Commission (ESC) – the independent regulator of the energy industry in Victoria. For information about choosing an energy retailer, visit: www.yourchoice.vic.gov.au. To compare electricity offers available to you, go to mpp.switchon.vic.gov.au.