

## Retail Supply Offer – Ausnet Services

The Charges provided in this **Market Contract** are our single-rate, two-rate (with controlled load) & time-of-use offers for small business electricity customers in the relevant distribution area, on the applicable network tariff and metering configuration. This offer is also available for customers who have installed an eligible solar-PV system.

Ausnet Services – small business, market offer		Charges (excl. GST)	Charges (incl. GST)
single-rate offer	daily supply charge	149.95 cents/day	164.95 cents/day
	all-day 1 usage rate (first 333 kWh per calendar month)	29.85 cents/kWh	32.84 cents/kWh
	all-day 2 usage rate (next 833 kWh per calendar month)	36.95 cents/kWh	40.65 cents/kWh
	all-day 3 usage rate (balance kWh per calendar month)	39.95 cents/kWh	43.95 cents/kWh
time-of-use (5 day)	daily supply charge	149.95 cents/day	164.95 cents/day
	peak 1 usage rate (7am-11pm weekdays – first 333 kWh per calendar month)	35.45 cents/kWh	39.00 cents/kWh
	peak 2 usage rate (7am-11pm weekdays – next 833 kWh per calendar month)	37.70 cents/kWh	41.47 cents/kWh
	peak 3 usage rate (7am-11pm weekdays – balance kWh per calendar month)	40.95 cents/kWh	45.05 cents/kWh
	off-peak usage rate (all other times)	19.95 cents/kWh	21.95 cents/kWh
time-of-use (7 day)	daily supply charge	249.95 cents/day	274.95 cents/day
	peak 1 usage rate (7am-11pm Monday-Sunday – first 333 kWh per calendar month)	22.96 cents/kWh	25.26 cents/kWh
	peak 2 usage rate (7am-11pm Monday-Sunday – next 833 kWh per calendar month)	23.97 cents/kWh	26.37 cents/kWh
	peak 3 usage rate (7am-11pm Monday-Sunday – balance kWh per calendar month)	24.98 cents/kWh	27.48 cents/kWh
	off-peak usage rate (all other times)	16.95 cents/kWh	18.65 cents/kWh
controlled load	controlled load usage rate	15.95 cents/kWh	17.5 cents/kWh

Controlled Load eligibility and hours of operation are as set by your Distributor.

**Daily supply charge:** a charge that applies for supplying electricity to your property for each day of the billing period, regardless of how much electricity you use.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage.

## Important Information

### Key Terms

Cooling Off Period	You may cancel this agreement at any time during the 10 business day cooling off period.
Terms and Conditions	Eligibility and availability criteria apply, including that this offer is only for small business customers who are located within the relevant distribution area with the appropriate network tariff(s) and metering installation and configuration. For full terms & conditions - visit our website or contact us.
Agreement Term	Your Agreement Term is 2 years with a Minimum Supply Period of 12 months.
Contract Expiry details	If you have not entered into a new agreement with us, then we will continue to sell electricity to you under this agreement on the same Terms and Conditions at that time.
Charges and Discounts May Vary	We may vary the Charges (including the amount and structure of any Charge), discounts, Feed-in Rates and Terms & Conditions from time to time consistent with the applicable Terms & Conditions.
Method of Payment	You can choose to pay invoices by any of our payment options.

### Solar Feed in Tariff / Rate

Feed-in Tariff: Distributor Funded	PFIT Scheme is closed to new solar-PV installations. Existing Solar-PV installations receiving PFIT will continue to do so as per scheme rules and where they maintain eligibility. DE Standard Rate will also apply to increase feed in rate to 72 cents/kWh for eligible PFIT participants.
DE Standard Rate	12 cents/kWh for all export electricity where net metered, subject to change as per the Feed-in Terms and Conditions. The DE Standard Rate applies to solar-PV systems up to 10 kW capacity or as otherwise approved.

### Fees

Credit card payment processing fee	0.60% (including GST), may be applicable if you choose to pay by Mastercard or Visa credit cards.
Dishonoured payment fee (cheque)	\$20 (including GST), may be applicable if payment is not honoured by your bank.
Dishonoured payment fee (direct debit)	\$10 (including GST), may be applicable if payment is not honoured by your bank.
Establishment fee	\$22 (including GST), payable upon transfer to us from another retailer.
Termination fee	\$22 (including GST), applicable if the contract is terminated in the first 12 months.
Additional fees	Other fees may apply including such items as meter special reads, meter installation, meter reconfiguration, energisation and de-energisation – visit our website or contact us.

### Conditional discounts

Discount - Direct debit	3% discount on daily supply charge and usage rates where full payment is made by automated direct debit.
Discount - Pay on time	7% discount on daily supply charge and usage rates where you agree to receive invoices by email and full payment is received by an approved payment method by the due date. See our Discount Offers Terms and Conditions or contact us for further details.

### GreenPower options

Diamond Pure Plus - GreenPower	You can choose to purchase 100%, 50% or 20% of your metered electricity consumption as Diamond Pure Plus - GreenPower accredited renewable energy – visit our website for further details.
--------------------------------	--