

**NSW Low Income Household Rebate
Authorisation to Verify Rebate Details**



If you are currently eligible for the NSW Low Income Household Rebate (“Rebate”), this eligibility will continue when you transfer your account to Diamond Energy, **provided** we are able to verify your concession details with Centrelink or Department of Veteran Affairs (“DVA”).

To complete the verification process, we require you to complete and sign the authorisation below and return to us. With this authorisation we are able to confirm your details with Centrelink or DVA.

Please note, that if we are not able to verify your concession card details, we are not able to provide your Rebate entitlement.

Authorisation Statement:

I (insert name) authorise that:

- Diamond Energy to use Centrelink Confirmation eServices to perform a <Centrelink/DVA> enquiry of my Centrelink or Department of Veterans’ Affairs customer details and concession card status to enable the business to determine if I qualify for a concession, rebate or service.
- the Australian Government Department of Human Services (the department) to provide the results of that enquiry to Diamond Energy.

I understand that:

- The department will disclose personal information to Diamond Energy including my <name/address and concession card type and status> to confirm my eligibility for <relevant concession/rebate/service>.
- this consent, once signed, remains valid while I am a customer of Diamond Energy unless I withdraw it by contacting Diamond Energy or the department.
- I can get proof of my circumstances/details from the department and provide it to Diamond Energy so my eligibility for <relevant concession/rebate/service> can be determined.
- if I withdraw my consent or do not alternatively provide proof of my circumstances/details, I may not be eligible for the <concession/rebate/service> provided by Diamond Energy.

Concession Card Type:

Name on Concession Card:

Concession Card Number:

Concession Card Expiry Date:

Account Holder Name:

Date:

Account Holder Signature:

A brochure is available from Centrelink that provides more details about the Centrelink Confirmation eServices or on Centrelink’s website at www.centrelink.gov.au