

## Retail Supply Offer – Citipower

The Charges provided in this **Standing Contract** are our single-rate, two- rate (with controlled load) & time-of-use offers for small business electricity customers in the relevant distribution area, on the applicable network tariff and metering configuration.

Citipower – small business, standing offer		Charges (excl. GST)	Charges (incl. GST)
single-rate	daily supply charge	152.92 cents/day	168.21 cents/day
	all-day 1 usage rate (first 333 kWh per calendar month)	20.18 cents/kWh	22.20 cents/kWh
	all-day 2 usage rate (next 833 kWh per calendar month)	23.95 cents/kWh	26.35 cents/kWh
	all-day 3 usage rate (balance kWh per calendar month)	24.95 cents/kWh	27.45 cents/kWh
time-of-use (5 day)	daily supply charge	189.95 cents/day	208.95 cents/day
	peak 1 usage rate (7am-11pm weekdays – first 333 kWh per calendar month)	25.37 cents/kWh	27.91 cents/kWh
	peak 2 usage rate (7am-11pm weekdays – next 833 kWh per calendar month)	27.75 cents/kWh	30.53 cents/kWh
	peak 3 usage rate (7am-11pm weekdays – balance kWh per calendar month)	28.65 cents/kWh	31.52 cents/kWh
	off-peak usage rate (all other times)	16.70 cents/kWh	18.37 cents/kWh
time-of-use (7 day)	daily supply charge	169.95 cents/day	186.95 cents/day
	peak 1 usage rate (7am-11pm Monday-Sunday – first 333 kWh per calendar month)	24.15 cents/kWh	26.57 cents/kWh
	peak 2 usage rate (7am-11pm Monday-Sunday – next 833 kWh per calendar month)	24.85 cents/kWh	27.34 cents/kWh
	peak 3 usage rate (7am-11pm Monday-Sunday – balance kWh per calendar month)	26.15 cents/kWh	28.77 cents/kWh
	off-peak usage rate (all other times)	16.38 cents/kWh	18.02 cents/kWh
time-of-use (flexi)	daily supply charge	184.95 cents/day	203.45 cents/day
	peak usage rate (7am-7pm weekdays)	31.94 cents/kWh	35.13 cents/kWh
	shoulder usage rate (7am-7pm weekends)	22.86 cents/kWh	25.15 cents/kWh
	off-peak usage rate (all other times)	19.66 cents/kWh	21.63 cents/kWh
controlled load	controlled load usage rate	14.31 cents/kWh	15.74 cents/kWh

Controlled Load eligibility and hours of operation are as set by your Distributor.

**Daily supply charge:** a charge that applies for supplying electricity to your property for each day of the billing period, regardless of how much electricity you use.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage.

## Important Information

### Key Terms

Cooling Off Period	Not applicable
Terms and Conditions	Eligibility and availability criteria apply, including that this offer is only for small business customers who are located within the relevant distribution area with the appropriate network tariff(s) and metering installation and configuration. For full terms & conditions – visit our website or contact us.
Agreement Term	No fixed term. This agreement continues on a rolling monthly or quarterly basis as per the bill frequency.
Charges and Discounts May Vary	Variations to our Charges will be published on our website 10 business days before commencement with details in your next bill if the variation affects you. Standing offer prices will not be varied more often than once every 6 months.

### Fees

Credit card payment processing fee	0.60% (including GST), may be applicable if you choose to pay by Mastercard or Visa credit cards.
Dishonoured payment fee (cheque)	\$20 (including GST), may be applicable if payment is not honoured by your bank.
Dishonoured payment fee (direct debit)	\$10 (including GST), may be applicable if payment is not honoured by your bank.
Establishment fee	\$22 (including GST), payable upon setting up an account.
Additional fees	Other fees may apply including such items as meter special reads, meter installation, meter reconfiguration, energisation and de-energisation – visit our website or contact us.

This Energy Price Fact Sheet is presented in accordance with the requirements of the Essential Services Commission (ESC) – the independent regulator of the energy industry in Victoria. For information about choosing an energy retailer, visit: [www.yourchoice.vic.gov.au](http://www.yourchoice.vic.gov.au). To compare electricity offers available to you, go to [mpp.switchon.vic.gov.au](http://mpp.switchon.vic.gov.au).