

### Retail Supply Offer – Energex

The Charges provided in this **Standing Contract** are our single-rate, two-rate (with controlled load) & time-of-use offers for residential electricity customers in the relevant distribution area, on the applicable network tariff and metering configuration.

This offer is also available for customers who have installed an eligible solar-PV system.

Energex – residential, standing offer		Charges (excl. GST)	Charges (incl. GST)
single-rate (tariff 11)	daily supply charge	119.49 cents/day	131.44 cents/day
	all day usage rate	24.88 cents/kWh	27.37 cents/kWh
time-of-use (tariff 12)	daily supply charge	129.40 cents/day	142.34 cents/day
	peak usage rate (4pm-8pm weekdays)	31.82 cents/kWh	35.00 cents/kWh
	shoulder usage rate (7am-4pm, 8pm-10pm weekdays, 7am-10pm weekends)	24.25 cents/kWh	26.68 cents/kWh
	off-peak usage rate (all other times)	18.71 cents/kWh	20.58 cents/kWh
controlled load 1 (tariff 31)	daily supply charge	3.90 cents/day	4.29 cents/day
	controlled supply usage rate (generally available 10pm-7am) (super economy)	14.98 cents/kWh	16.48 cents/kWh
controlled load 2 (tariff 33)	daily supply charge	3.90 cents/day	4.29 cents/day
	controlled supply usage rate (generally available 18 hours/day) (economy)	19.99 cents/kWh	21.99 cents/kWh
single/two rate demand	daily supply charge	119.49 cents/kWh	131.44 cents/kWh
	all day usage	19.89 cents/kWh	21.88 cents/kWh
	peak demand charge	7.99 \$/kW/mth	8.79 \$/kW/mth
smart controlled load*	daily supply charge	3.90 cents/day	4.29 cents/day
	all day usage	14.98 cents/kWh	16.48 cents/kWh

\*Only available with single/two rate demand.

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Controlled Load eligibility and hours of operation are as set by your Distributor.

**Daily supply charge:** a charge that applies for supplying electricity to your property for each day of the billing period, regardless of how much electricity you use.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage.

### Important Information

#### Key Terms

Cooling Off Period	Not applicable
Terms and Conditions	Eligibility and availability criteria apply, including that this offer is only for residential customers who are located within the relevant distribution area with the appropriate network tariff(s) and metering installation and configuration. For full terms & conditions - visit our website or contact us.
Agreement Term	No contract term. This agreement continues on a rolling monthly or quarterly basis as per the bill frequency.
Charges and Discounts May Vary	We may vary the Charges (including the amount and structure of any Charge), discounts and Feed-in Rates from time to time by notifying you consistent with the Terms & Conditions.

#### Solar Feed in Rate / Tariff

DE Standard Rate	Customers with eligible Solar-PV systems will receive 8 cents/kWh for all export electricity (net metered only), subject to change as per the relevant Terms & Conditions with at least the minimum Government Regulated rate being payable as applicable. The DE Standard Rate applies to solar-PV systems up to 10kW capacity or as otherwise approved.
Distributor Tariff	Premises with QLD Solar Bonus Scheme approved Solar-PV systems installed prior to 30 <sup>th</sup> June 2013 may receive an additional 44 cents/kWh where eligibility is maintained with scheme rules in addition to DE Standard Rate.

#### Fees

Dishonoured payment fee	\$10 (including GST), may be applicable if payment is not honoured by your bank.
Additional fees	Other fees may apply including such items as meter special reads, meter installation, meter reconfiguration, energisation and de-energisation - visit our website or contact us.

#### Conditional discounts

Discount - Direct debit	3% discount on daily supply charge and usage rates where full payment is made by automated direct debit (does not apply to peak demand charge).
Discount - Pay on time	7% discount on daily supply charge and usage rates where you agree to receive invoices by email and full payment is received by an approved payment method by the due date. Discount Offers Terms and Conditions apply - visit our website or contact us.

#### GreenPower options

Diamond Pure Plus - GreenPower	You can choose to purchase 100%, 50% or 20% of your metered electricity consumption as Diamond Pure Plus - GreenPower accredited renewable energy - visit our website or contact us.
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EME Codes: DIA191934SR; DIA191935SR; DIA191936SR; DIA191937SR

Energy Made Easy is an Australian Government website where you can compare energy offers - visit Energy Made Easy at [www.energymadeeasy.gov.au](http://www.energymadeeasy.gov.au)