

Retail Supply Offer – SA Power Networks

The Charges provided in this **Market Contract** are our single-rate and two-rate (with controlled load) offers for residential electricity customers in the relevant distribution area, on the applicable network tariff and metering configuration. This offer is also available for customers who have installed an eligible solar-PV system.

SA Power Networks – residential, market offers		Charges (excl. GST)	Charges (incl. GST)
single-rate offer	daily supply charge	78.45 cents/day	86.30 cents/day
	peak 1 usage rate (first 100 kWh per calendar month)	29.81 cents/kWh	32.79 cents/kWh
	peak 2 usage rate (next 233 kWh per calendar month)	31.98 cents/kWh	35.18 cents/kWh
	peak 3 usage rate (next 500 kWh per calendar month)	34.98 cents/kWh	38.48 cents/kWh
	peak 4 usage rate (balance kWh per calendar month)	36.98 cents/kWh	40.68 cents/kWh
time of use	daily supply charge	94.95 cents/day	104.45 cents/day
	peak 1 usage rate (first 100 kWh/month)	29.70 cents/kWh	32.67 cents/kWh
	peak 2 usage rate (next 233 kWh/month)	29.95 cents/kWh	32.95 cents/kWh
	peak 3 usage rate (next 500 kWh/month)	32.95 cents/kWh	36.25 cents/kWh
	peak 4 usage rate (balance kWh/month)	33.95 cents/kWh	37.35 cents/kWh
	off peak usage rate	18.95 cents/kWh	20.85 cents/kWh
	summer demand (4pm – 9pm, Nov-Mar)	13.50 \$/kVa/month	14.85 \$/kVa/month
winter demand (4pm – 9pm, Apr-Oct)	6.75\$/kVa/month	7.43 \$/kVa/month	
controlled load	all usage rate	15.99 cents/kWh	17.59 cents/kWh

An additional daily fee of 13.21 cents/day (excl. GST) applies for customers who have requested monthly meter reading.

Controlled Load eligibility and hours of operation are as set by your Distributor.

Daily supply charge: a charge that applies for supplying electricity to your property for each day of the billing period, regardless of how much electricity you use.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage.

Important Information

Key Terms

Cooling Off Period	You may cancel this agreement at any time during the 10 business day cooling off period.
Terms and Conditions	Eligibility and availability criteria apply, including that this offer is only for residential customers who are located within the relevant distribution area with the appropriate network tariff(s) and metering installation and configuration. For full terms & conditions - visit our website or contact us.
Agreement Term	Your Agreement Term is 2 years with a Minimum Supply Period of 12 months.
Contract Expiry details	If you have not entered into a new agreement with us, then we will continue to sell electricity to you under this agreement on the same Terms and Conditions at that time.
Charges and Discounts May Vary	We may vary the Charges (including the amount and structure of any Charge), discounts and Feed-in Rates and Terms & Conditions from time to time consistent with the applicable Terms & Conditions.
Method of Payment	You can choose to pay invoices by any of our payment options.
Solar Feed in Rate / Tariff	
DE Standard Rate	Customers with eligible Solar-PV systems will receive 8 cents/kWh for all export electricity (net metered only), subject to change as per relevant Terms & Conditions with at least the minimum Government Regulated rate being payable as applicable. DE Standard Rate applies to solar-PV systems up to 10kW capacity or as otherwise approved.
Distributor Tariff	The SA Solar Feed-in Scheme is closed to new PV installations. However customers already receiving an SA Solar Feed-in Scheme Tariff will continue to do so as per their eligibility, being either: <ul style="list-style-type: none"> - 44 cents for all export kWh in addition to DE Standard Rate; - 44 cents for all export kWh up to the first 45 kWh per day in addition to DE Standard Rate; or - 16 cents for all export kWh up to the first 45 kWh per day in addition to DE Standard Rate.

Fees

Credit card payment processing fee	0.60% (including GST), may be applicable if you choose to pay by Mastercard or Visa credit cards.
Dishonoured payment fee (cheque)	\$20 (including GST), may be applicable if payment is not honoured by your bank.
Dishonoured payment fee (direct debit)	\$10 (including GST), may be applicable if payment is not honoured by your bank.
Late payment fee	\$15 (including GST), may be applicable if payment is not received before the due date.
Establishment fee	\$22 (including GST), payable upon transfer to us from another retailer.
Exit fee	\$22 (including GST), applicable if the contract is terminated in the first 12 months.
Additional fees	Other fees may apply including such items as meter special reads, meter installation, meter reconfiguration, energisation and de-energisation - visit our website or contact us.

Conditional discounts

Discount - Direct debit	Discount Offers Terms and Conditions apply - visit our website or contact us.
Discount - Pay on time	3% discount on daily supply charge and usage rates where full payment is made by automated direct debit. 7% discount on daily supply charge and usage rates where you agree to receive invoices by email and full payment is received by an approved payment method by the due date.

GreenPower options

Diamond Pure Plus - GreenPower	You can choose to purchase 100%, 50% or 20% of your metered electricity consumption as Diamond Pure Plus - GreenPower accredited renewable energy - visit our website or contact us.
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EME Codes: DIA109361MR; DIA101636MR; DIA101637MR; DIA101638MR

Energy Made Easy is an Australian Government website where you can compare energy offers - visit Energy Made Easy at www.energymadeeasy.gov.au

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