

Retail Supply Offer – SA Power Networks – No Termination Fee

The Charges provided in this **Market Contract** are our single-rate and two-rate (with controlled load) offers for residential electricity customers in the relevant distribution area, on the applicable network tariff and metering configuration. This offer is a no termination fee offer.

SA Power Networks – residential, market offers, no termination fee		Charges (excl. GST)	Charges (incl. GST)
single-rate offer	daily supply charge	78.45 cents/day	86.30 cents/day
	peak 1 usage rate (first 100 kWh per calendar month)	29.81 cents/kWh	32.79 cents/kWh
	peak 2 usage rate (next 233 kWh per calendar month)	31.98 cents/kWh	35.18 cents/kWh
	peak 3 usage rate (next 500 kWh per calendar month)	34.98 cents/kWh	38.48 cents/kWh
	peak 4 usage rate (balance kWh per calendar month)	36.98 cents/kWh	40.68 cents/kWh
controlled load	all usage rate	15.99 cents/kWh	17.59 cents/kWh

An additional daily fee of 13.21 cents/day (excl. GST) applies for customers who have requested monthly meter reading.

Controlled Load eligibility and hours of operation are as set by your Distributor.

Daily supply charge: a charge that applies for supplying electricity to your property for each day of the billing period, regardless of how much electricity you use.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage.

Important Information

Key Terms

Cooling Off Period	You may cancel this agreement at any time during the 10 business day cooling off period.
Terms and Conditions	Eligibility and availability criteria apply, including that this offer is only for residential customers who are located within the relevant distribution area with the appropriate network tariff(s) and metering installation and configuration. For full terms & conditions - visit our website or contact us.
Agreement Term	Your Agreement Term is 2 years with a Minimum Supply Period of 12 months.
Contract Expiry details	If you have not entered into a new agreement with us, then we will continue to sell electricity to you under this agreement on the same Terms and Conditions at that time.
Charges and Discounts May Vary	We may vary the Charges (including the amount and structure of any Charge), discounts and Feed-in Rates and Terms & Conditions from time to time consistent with the applicable Terms & Conditions.
Method of Payment	You can choose to pay invoices by any of our payment options.

Fees

Credit card payment processing fee	0.60% (including GST), may be applicable if you choose to pay by Mastercard or Visa credit cards.
Dishonoured payment fee (cheque)	\$20 (including GST), may be applicable if payment is not honoured by your bank.
Dishonoured payment fee (direct debit)	\$10 (including GST), may be applicable if payment is not honoured by your bank.
Late payment fee	\$15 (including GST), may be applicable if payment is not received before the due date.
Establishment fee	\$22 (including GST), payable upon transfer to us from another retailer.
Additional fees	Other fees may apply including such items as meter special reads, meter installation, meter reconfiguration, energisation and de-energisation - visit our website or contact us.

Conditional discounts No conditional discounts apply.