

Retail Supply Offer – Endeavour

The Charges provided in this **Standing Contract** are our single-rate, two-rate (with controlled load) & time-of-use offers for residential electricity customers in the relevant distribution area, on the applicable network tariff and metering configuration.

Endeavour – residential, standing offers		Charges (excl. GST)	Charges (incl. GST)
single-rate offer	daily supply charge	84.98 cents/day	93.48 cents/day
	all-day 1 rate (first 100 kWh per calendar month)	21.95 cents/kWh	24.15 cents/kWh
	all-day 2 rate (next 240 kWh per calendar month)	22.13 cents/kWh	24.34 cents/kWh
	all-day 3 rate (balance kWh per calendar month)	23.95 cents/kWh	26.35 cents/kWh
time-of-use	daily supply charge	98.90 cents/day	108.79 cents/day
	peak 1 usage rate - (first 340 kWh per calendar month 1pm-8pm business days)	30.53 cents/kWh	33.58 cents/kWh
	peak 2 usage rate - (balance kWh per calendar month 1pm-8pm business days)	31.49 cents/kWh	34.64 cents/kWh
	shoulder rate (7am-1pm and 8pm-10pm business days, 7am-10pm weekends and public holidays)	24.97 cents/kWh	27.47 cents/kWh
	off-peak rate (all other times)	13.84 cents/kWh	15.22 cents/kWh
controlled load 1	daily supply charge	5.00 cents/day	5.50 cents/day
	all usage rate	9.95 cents/kWh	10.95 cents/kWh
controlled load 2	daily supply charge	5.00 cents/day	5.50 cents/day
	all usage rate	12.95 cents/kWh	14.25 cents/kWh

An additional daily fee of 33.00 cents/day (excl. GST) applies for customers who have requested and installed type 5 interval meters.

Controlled Load eligibility and hours of operation are as set by your Distributor.

Daily supply charge: a charge that applies for supplying electricity to your property for each day of the billing period, regardless of how much electricity you use.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage.

Important Information

Key Terms

Cooling Off Period	Not applicable.
Terms and Conditions	Eligibility and availability criteria apply, including that this offer is only for residential customers who are located within the relevant distribution area with the appropriate network tariff(s) and metering installation and configuration. For full terms & conditions - visit our website or contact us.
Agreement Term	No fixed term. This agreement continues on a rolling monthly or quarterly basis as per the bill frequency.
Charges and Discounts May Vary	Variations to our Charges will be published on our website 10 business days before commencement with details in your next bill if the variation affects you. Standing offer prices will not be varied more than once every 6 months.

Fees

Credit card payment processing fee	0.60% (including GST), may be applicable if you choose to pay by Mastercard or Visa credit cards.
Dishonoured payment fee (cheque)	\$20 (including GST), may be applicable if payment is not honoured by your bank.
Dishonoured payment fee (direct debit)	\$10 (including GST), may be applicable if payment is not honoured by your bank.
Late payment fee	\$15 (including GST), may be applicable if payment is not received before the due date.
Establishment fee	\$22 (including GST), payable upon transfer to us from another retailer.
Additional fees	Other fees may apply including such items as meter special reads, meter installation, meter reconfiguration, energisation and de-energisation - visit our website or contact us.