

### Retail Supply Offer – SA Power Networks – No Termination Fee

The Charges provided in this **Market Contract** are our single-rate, two-rate (with controlled load) & time-of-use offers for small business electricity customers in the relevant distribution area, on the applicable network tariff and metering configuration. This offer is a no termination fee offer.

| SA Power Networks – small business, market offer |  | Charges (excl. GST) | Charges (incl. GST) |
|--|--|---------------------|---------------------|
| single-rate offer                                | daily supply charge  | 94.50 cents/day     | 103.95 cents/day    |
|  | all-day 1 usage rate (first 333 kWh per calendar month)                      | 30.98 cents/kWh     | 34.08 cents/kWh     |
|  | all-day 2 usage rate (next 2500 kWh per calendar month)                      | 35.98 cents/kWh     | 39.58 cents/kWh     |
|  | all-day 3 usage rate (balance kWh per calendar month)                        | 37.98 cents/kWh     | 41.78 cents/kWh     |
| time-of-use                                      | daily supply charge  | 97.90 cents/day     | 107.69 cents/day    |
|  | peak 1 usage rate (7am-9pm business days – first 333 kWh per calendar month) | 36.98 cents/kWh     | 40.68 cents/kWh     |
|  | peak 2 usage rate (7am-9pm business days – next 500 kWh per calendar month)  | 38.99 cents/kWh     | 42.89 cents/kWh     |
|  | peak 3 usage rate (7am-9pm business days – balance kWh per calendar month)   | 40.98 cents/kWh     | 45.08 cents/kWh     |
|  | off-peak usage rate (all other times)  | 23.81 cents/kWh     | 26.19 cents/kWh     |
| controlled load                                  | all usage rate   | 15.99 cents/kWh     | 17.59 cents/kWh     |

Controlled Load eligibility and hours of operation are as set by your Distributor.

SNB SA ALL - no termination fee

**Daily supply charge:** a charge that applies for supplying electricity to your property for each day of the billing period, regardless of how much electricity you use.  
**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage.

### Important Information

#### Key Terms

|                                |  |
|--------------------------------|--|
| Cooling Off Period             | You may cancel this agreement at any time during the 10 business day cooling off period.   |
| Terms and Conditions           | Eligibility and availability criteria apply, including that this offer is only for small business customers who are located within the relevant distribution area with the appropriate network tariff(s) and metering installation and configuration. For full terms & conditions - visit our website below or contact us. |
| Agreement Term                 | Your Agreement Term is 2 years with a Minimum Supply Period of 12 months.  |
| Contract Expiry details        | If you have not entered into a new agreement with us, then we will continue to sell electricity to you under this agreement on the same Terms and Conditions at that time.   |
| Charges and Discounts May Vary | We may vary the Charges (including the amount and structure of any Charge), discounts and Feed-in Rates and Terms & Conditions from time to time consistent with the applicable Terms & Conditions.  |
| Method of Payment              | You can choose to pay invoices by any of our payment options.  |

#### Fees

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|--|--|
| Credit card payment processing fee     | 0.60% (including GST), may be applicable if you choose to pay by Mastercard or Visa credit cards.  |
| Dishonoured payment fee (cheque)       | \$20 (including GST), may be applicable if payment is not honoured by your bank.   |
| Dishonoured payment fee (direct debit) | \$10 (including GST), may be applicable if payment is not honoured by your bank.   |
| Late payment fee                       | \$15 (including GST), may be applicable if payment is not received before the due date.  |
| Establishment fee                      | \$22 (including GST), payable upon transfer to us from another retailer.   |
| Additional fees                        | Other fees may apply including such items as meter special reads, meter installation, meter reconfiguration, energisation and de-energisation - visit our website or contact us. |

**Conditional discounts** No conditional discounts apply.