

	Electricity Charges	Unit	Incl. GST	Discounts Available
<b>Single rate</b> (Tariff 20)	Daily supply charge	c/day	136.40	✓
	All day rate first 500 kWh per calendar month	c/kWh	32.73	✓
	All day rate balance kWh per calendar month	c/kWh	43.40	✓
<b>Time of use<sup>1</sup></b> (Tariff 22)	Daily supply charge	c/day	197.87	✓
	Peak rate	c/kWh	37.83	✓
	Off-peak rate	c/kWh	29.65	✓
<b>Time of use COMMS2</b>	Daily supply charge	c/day	949.61	✓
	Peak rate	c/kWh	30.02	✓
	Off-peak rate	c/kWh	26.88	✓
	Peak demand charge	\$/kVa/mth	27.30	—
<b>Controlled load 1</b> (Tariff 31)	Daily charge	c/day	1.10	✓
	All usage	c/kWh	24.75	✓
<b>Controlled load 2</b> (Tariff 33)	Daily charge	c/day	1.10	✓
	All usage	c/kWh	24.75	✓
<b>Smart controlled load (7300)</b>	Daily charge	c/day	6.30	✓
	All usage	c/kWh	22.92	✓

<b>Solar feed-in</b>	Diamond Energy Standard Feed-in Rate - 5.2c/kWh
	Solar Bonus Scheme - 49.2c/kWh (Includes 44c/kWh plus Diamond Energy Standard Feed-in Rate 5.2c/kWh)
<b>Ongoing discounts</b>	Pay on Time - 2% Conditional, including email billing
<b>GreenPower options</b>	100% at 5.50c/kWh   50% at 2.75c/kWh

Estimated yearly cost of \$4,202 including GST for a business using 10,027kWh/year on single rate tariff in Energex network. This is equal to the Reference Price.

<sup>1</sup> Peak rate: 7am - 11pm Monday - Friday. Off-peak rate: all other times.

<sup>2</sup> COMMS meter (interval only). Additional COMMS meter charge may apply for sites with T3 or T4 metering.

Basic Plan Information containing key details of the plan are available on our website at [www.diamondenergy.com.au](http://www.diamondenergy.com.au) and will be provided upon request.

These are our rates for small business customers that have a small business classification by Energex. If we find that an alternative customer classification applies, the corresponding customer rates will apply.

Offer ID's: Single rate (DIA34667MBE5), Two rate: single rate with controlled load (DIA34668MBE5), Time of use (DIA48976MBE5) and Time of use with controlled load (DIA48975MBE5) Full terms and conditions and Basic Plan Information are available at [www.diamondenergy.com.au](http://www.diamondenergy.com.au)

## Ongoing agreement with ongoing benefits

### Which rate applies to me?

**Single rate:** You will be charged the same rate for electricity you use at all times of the day.

**Time of use:** You will be charged different electricity rates depending on the time of day you are using electricity.

Generally, when you transfer to us, we will apply the single rate or time of use rates structure that corresponds with your underlying network tariff. If you would like to discuss your options, please contact us.

### Solar feed-in

Our Diamond Energy Standard Feed-in Rate is **5.2 cents/kWh** for solar-PV systems up to 10kW or as otherwise agreed.

### Discounts

Our discounts apply to the daily supply charge and usage rates. If you have solar, we will discount your charges but not reduce your solar feed in credits.

**Pay on Time:** 2% discount is conditional where full payment is received by the due date and you are receiving your bill via email (only). The pay on time discount may appear as a credit on your next bill.

### Billing and payments

Billing is typically quarterly. If you have a smart meter, you can contact us to see if your meter can enable us to bill you monthly.

Payment options include electronic funds transfer (from bank account or credit card), BPay, by cheque, online via credit card or in person at any National Australia Bank branch.

You can also set up bill smoothing to help manage your budget by making weekly, fortnightly or monthly instalments.

### Fees (incl. GST)

Credit card payment processing fee	0.60%
Dishonoured payment fee (cheque)	\$20
Dishonoured payment fee (direct debit)	\$10
Late payment fee	\$15
Establishment fee	\$22

Other fees may apply including, meter special reads, meter installation, meter reconfiguration, re-energisation and de-energisation.

### Variations

We may vary the charges, discounts, solar feed-in rates and our terms and conditions from time to time. We will notify you prior to any changes.

### Cooling off period

A cooling off period of 10 days applies. You can cancel during this period without penalty by sending an email or giving us a call.

**We deliver more electricity sourced from renewables to the grid than our customers consume**

#### Glossary:

**Daily supply charge:** a charge that applies for supplying electricity to your property for each day of the billing period, regardless of how much electricity you use.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage.

**Controlled load:** is an appliance connected to a separate circuit, normally a hot water system, slab heating or a pool pump, and is metered and runs on a timer set by your distributor.

**Distributor:** Your distributor is the company who owns all the poles and electricity wires, making it possible to deliver electricity to your home.